

# ANEXO A

Carta de Exclusividade

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ABES – ASSOCIAÇÃO BRASILEIRA DAS EMPRESAS DE SOFTWARE

**CERTIFICA**

**ORACLE DO BRASIL SISTEMAS LTDA.** inscrita no CNPJ sob o nº 59.456.277/0001-76, com sede à Rua Doutor José Áureo Bustamante, 455 – Oracle Building – Vila São Francisco – Fone (11) 5189-1000 – Fax (11) 5189-1221 (CEP 04710-090) – São Paulo – SP, bem como as seguintes filiais: Estado do Rio de Janeiro/RJ na Praça Senador Salgado Filho, n.º 01, salas 101 a 116; Lojas 301 a 304; Office 01-115, Shopping Bossa Nova Mall, Centro (CEP: 20021-340), CNPJ 59.456.277/0002-57; Estado de Minas Gerais/BH na Rua Sergipe, 1440, 11º andar, sala 102, Savassi (CEP: 30130-174) – CNPJ 59.456.277/0006-80; Estado do Rio Grande do Sul – Cidade de Porto Alegre na Rua Frederico Mentz, n.º 1606, 1º andar, Sala 47 (CEP: 90240-111)– CNPJ 59.456.277/0004-19; e filial no Distrito Federal – Brasília SC/N Qd 2 – BI A – nº 190 – 2º and – SI 302 – Asa Norte (CEP: 70712-900) – CNPJ 59.456.277/0003-38, associada na ABES sob o nº 090/1, está quites com suas obrigações mensais e em pleno gozo de seus direitos associativos.

**CERTIFICA** mais, que documentos devidamente firmados em seu poder atestam:

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2. A Oracle do Brasil Sistemas Ltda., até a presente data, é a única única companhia autorizada pela Oracle Corporation no Brasil a prestar os serviços conjuntamente denominados “**Suporte Oracle**”, que consistem nos serviços de suporte técnico e manutenção em regime continuado de operação (24 hs por dia, 07 dias por semana, 365 dias ao ano) para os produtos aqui listados, incluindo: (i) Novas versões de produtos; (ii) Correções de erros para esses produtos; (iii) Serviços de suporte técnico e manutenção através do MyOracleSupport (MOS) com o oferecimento de atualização (patches, bug fixes, bases de conhecimento Oracle, matrizes de compatibilidades, etc.), dentre outros, e upgrades; (iv) Acesso ao portal Oracle MyOracleSupport para engajamento das áreas Oracle de engenharia e P&D; (v) Suporte Técnico Prioritário (incluindo recursos suplementares). Os serviços de “**Suporte Oracle**”, acima especificados seguem as Políticas de Suporte Técnico a Software da Oracle atualmente vigentes.

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5. A Oracle do Brasil Sistemas Ltda. detém exclusividade para vender serviços de cloud Oracle para entidades da Administração Pública, nas contratações cujo objeto seja exclusivamente a prestação de serviços de cloud Oracle, ou seja, sem qualquer serviço agregado relacionado ao cloud Oracle, haja vista a vedação legal de subcontratação integral do objeto em contratos administrativos, nos termos da respectiva normas e legislação aplicáveis a contratos e licitações com a Administração Pública.
6. A Oracle do Brasil Sistemas Ltda. é atualmente a única empresa no Brasil que está autorizada a vender e a fornecer, para o usuário final, **“Serviços de Suporte Avançados Oracle”** (ACS – Advanced Customer Service), que se encontram detalhados de modo exemplificativo no seguinte link: <https://www.oracle.com/contracts/services/> e para softwares, , Serviços para IaaS ou PaaS ou SaaS Oracle e os Serviços Anuais\*, descritos no anexo 1 ( ACS- Advanced Customer Service) com relação a Produtos/serviços Oracle, à exceção dos serviços de ACS Start-Up Pack, que poderão ser comercializados pelos Parceiros Comerciais da Oracle do Brasil Sistemas Ltda. ao usuário final, por intermédio dos competentes instrumentos contratuais e sem exclusividade, desde que associados à venda de um dos seguintes produtos Oracle; Exadata, Exalogic, Exalytics ou Supercluster.
  - 6.1 Nenhuma empresa, além das empresas integrantes do Grupo Oracle, pode realizar ou prestar **“Serviços de Suporte Avançados Oracle”** para softwares/serviços descritos no anexo 1 (ACS- Advanced Customer Service) ao usuário final, incluindo os serviços de “ACS Oracle Exadata Start-Up Pack”, “ACS Oracle Exalogic Start-Up Pack”, “ACS Oracle Exalytics Start-Up Pack”, “ACS Oracle SuperCluster Start-Up Pack”;

7. A Oracle do Brasil Sistemas Ltda., até a presente data, é a única companhia autorizada no Brasil a vender, fornecer e executar, para o usuário final, os serviços de Consultoria Oracle descritos no Anexo 2 (OCS – Oracle Consulting Services) em ambientes de pré-produção, em conexão com os produtos Oracle (os quais podem ser vendidos ao usuário final, sem exclusividade pelos Parceiros Comerciais da Oracle do Brasil Sistemas Ltda., por intermédio dos competentes instrumentos contratuais), para os quais seja necessário o acesso dos códigos-fonte dos produtos Oracle e à base interna de conhecimento da Oracle para identificar a origem de eventuais problemas de performance dos produtos Oracle.
8. Os produtos Oracle não necessitam de cadastramento na SEPIN – Secretaria de Política e Automação, conforme Portaria No. 338 de 27 de agosto de 1996, do Ministério da Ciência e Tecnologia.

a.

**Database Products****Oracle Database**

Standard Edition One  
Standard Edition  
Enterprise Edition  
Standard Edition 2  
Personal Edition  
Mobile Server  
NoSQL Database Enterprise Edition

**Enterprise Edition Options**

Multitenant  
Real Application Clusters  
Real Application Clusters One Node  
Active Data Guard  
Partitioning  
Real Application Testing  
Advanced Compression  
Advanced Security  
Label Security  
Database Vault  
OLAP  
Advanced Analytics  
Spatial and Graph  
TimesTen Application-Tier Database Cache  
Database In-Memory  
Retail Data Model  
Communications Data Model  
Airlines Data Model  
Utilities Data Model  
Data Profiling and Quality / In-Memory Database Cache

Oracle Utilities Customer Care and Billing Standard  
Edition Residential Customers  
TimesTen Application-Tier Database Cache for Oracle  
Applications

**Database Enterprise Management**

Diagnostics Pack  
Tuning Pack  
Database Lifecycle Management Pack  
Data Masking and Subsetting Pack  
Cloud Management Pack for Oracle Database  
Secure Backup  
Provisioning and Patch Automation Pack For Database

**TimesTen**

TimesTen In-Memory Database

**Berkeley Database**

Berkeley DB - High Availability  
Berkeley DB - Transactional Data Store  
Berkeley DB - Concurrent Data Store  
Berkeley DB - Data Store  
Berkeley DB Java Edition - High Availability  
Berkeley DB Java Edition - Transactional Data Store  
Berkeley DB Java Edition - Concurrent Data Store  
Berkeley DB XML - High Availability  
Berkeley DB XML - Transactional Data Store  
Berkeley DB XML - Concurrent Data Store  
Berkeley DB XML - Data Store  
Berkeley DB – High Availability for Oracle Applications  
Berkeley DB – Transactional Data Store for Oracle  
Applications  
Berkeley DB Java Edition – High Availability for Oracle  
Applications  
Berkeley DB Java Edition – Transactional Data Store for  
Oracle Applications

**Other Products**

Audit Vault and Database Firewall Audit Vault Server /  
Audit Vault Collection Agent  
Audit Vault and Database Firewall  
Cloud File System  
Big Data Connectors  
Big Data Spatial and Graph  
Key Vault

Lite Mobile Server / Lite Client  
Secure Enterprise Search Connector  
NoSQL Database  
Mainframe Integration Gateways  
Enterprise Integration Gateways  
Database Gateway for Sybase  
Database Gateway for VSAM  
Database Gateway for IMS  
Database Gateway for Adabas  
Data Watch and Repair Connector  
Parallel Server

#### ***Integration Products***

Database Gateway for Sybase  
Database Gateway for SQL Server  
Database Gateway for Informix  
Database Gateway for Teradata  
Database Gateway for DRDA  
Database Gateway for APPC  
Database Gateway for WebSphere MQ

#### **Rdb Products**

Rdb Enterprise Edition  
CODASYL DBMS

#### **Rdb Server Options:**

TRACE

#### **Rdb Development, Query and Reporting Tools**

Programmer for Rdb  
CDD/ Repository  
CDD/R Runtime

#### **Oracle Fusion Middleware**

#### **Java Platform Products**

Java SE Advanced Desktop  
Java SE Advanced  
Java SE Suite

**Application Server Products**

TopLink and Application Development Framework  
WebLogic Server Standard Edition  
WebLogic Server Enterprise Edition  
WebLogic Suite  
Web Tier  
Internet Application Server Standard Edition  
Internet Application Server Standard Edition One  
Internet Application Server Enterprise Edition  
GlassFish Server  
Coherence Standard Edition  
Coherence Enterprise Edition  
Coherence Grid Edition  
API Gateway  
BPEL Process Manager  
WebLogic Integration  
Service Registry  
Enterprise Repository  
API Manager  
API Catalog  
SOA Suite for Non Oracle Middleware  
Business Process Management Standard Edition  
Unified Business Process Management Suite for Non  
Oracle Middleware  
Managed File Transfer  
Stream Explorer  
Event Processing  
Forms and Reports  
Internet Application Server Standard Edition  
Internet Application Server Standard Edition One  
Event-Driven Architecture Suite  
Virtual Assembly Builder  
Coherence Suite  
BPEL Process Manager  
Coherence Real Time Client

**Mobile Suite Technology**

Mobile Suite  
Mobile Suite Client Runtime  
Mobile Client Runtime  
Mobile Application Framework  
Application Development Framework Mobile

**Data Integration Technology**

Data Service Integrator

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Data Integrator Enterprise Edition  
Enterprise Metadata Management  
Enterprise Data Quality Profiling for Data Integration  
Enterprise Data Quality Audit and Dashboard for Data Integration  
Enterprise Data Quality Real-Time Processing for Data Integration  
Enterprise Data Quality Batch Processing for Data Integration  
Enterprise Data Quality Address Verification Server for Data Integration  
Data Integration Suite  
GoldenGate  
GoldenGate for Non Oracle Database  
GoldenGate for Mainframe  
GoldenGate Veridata  
GoldenGate for Teradata Replication Services  
GoldenGate for Big Data  
Data Quality for Data Integrator  
Data Profiling  
Data Quality Rules for Data Integrator  
EDI Adapter  
Data Integrator Enterprise Edition for Oracle Applications  
GoldenGate for Oracle Applications

***Data Integrator Enterprise Edition Options***

Data Integrator Enterprise Edition Advanced Big Data Option

***WebLogic Suite Options***

BPEL Process Manager Option  
Service Bus  
SOA Suite for Oracle Middleware  
Unified Business Process Management Suite  
WebLogic Coherence Grid Edition Option  
WebLogic Suite Virtualization Option

***Application Server Enterprise Management***

WebLogic Server Management Pack Enterprise Edition  
SOA Management Pack Enterprise Edition  
Management Pack for Oracle Coherence  
Management Pack for Oracle GoldenGate  
Cloud Management Pack for Oracle Fusion Middleware  
Management Pack for Oracle Data Integrator  
Diagnostics Pack for Oracle Middleware  
Application Server Enterprise Management Pack

Application Server Enterprise Management Pack Plus  
Enterprise 2.0 Management Pack  
Enterprise Management Pack for Identity Management  
Management Pack for Identity Management

***Fusion Middleware Adapters***

Application Adapters  
Oracle E-Business Suite Adapter  
Oracle Applications Adapter  
Integration Adapter for SAP R/3  
Integration Adapter for JD Edwards World  
Cloud Adapters  
Mainframe and TP-Monitor Adapters  
Changed Data Capture Adapters  
Application Adapters for Data Integration  
GoldenGate Application Adapters  
Application Adapters for Warehouse Builder  
B2B for RosettaNet  
B2B for EDI  
Healthcare Adapter  
B2B for ebXML  
RosettaNet Adapter  
Enterprise Link for Business Activity Monitoring  
Financial Message Designer  
SWIFT Adapter for Oracle Service Bus  
FIX Adapter for Oracle Service Bus  
Payments Adapter for Oracle Service Bus  
Derivatives Adapter for Oracle Service Bus  
ebXML Adapter

***Application Server Products***

WebLogic Suite for Oracle Applications  
Coherence Enterprise Edition for Oracle Applications  
*WebLogic Suite Options for Oracle Applications*  
BPEL Process Manager Option for Oracle Applications  
SOA Suite for Oracle Middleware for Oracle Applications  
Unified Business Process Management Suite for Oracle Applications  
*Application Management*  
Application Management Pack for Oracle Fusion Applications

***Tuxedo and Adapters***

Tuxedo

Tuxedo Jolt  
Service Architecture Leveraging Tuxedo (SALT)  
Tuxedo System and Applications Monitor Plus (TSAM Plus)  
Tuxedo Mainframe Adapter for SNA  
Tuxedo Mainframe Adapter for TCP  
Tuxedo JCA Adapter  
Tuxedo Application Runtime for CICS and Batch  
Tuxedo Application Runtime for Batch  
Tuxedo Application Runtime for IMS  
Tuxedo Application Rehosting Workbench  
Tuxedo Message Queue  
MessageQ  
Tuxedo System and Applications Monitor (TSAM)  
Tuxedo Mainframe Adapter for OSI TP

### **Application Integration Architecture**

Application Integration Architecture Foundation Pack

### **Other Products**

Data Warehousing - Express Server  
Data Warehousing - Express Analyser  
Data Warehousing - Express Objects  
Warehouse Builder Enterprise ETL  
Warehouse Builder Data Quality  
Warehouse Builder Connector  
Content Database Suite  
Records Database  
Replication - TimesTen to TimesTen  
Cache Connect to Oracle  
Database Gateway (open system gateways)  
Secure Enterprise Search Connector  
Internet Application Server Products Java Edition  
Internet Application Server Products Standard Edition One  
Internet Application Server Products Standard Edition  
Internet Application Server Products Enterprise Edition  
Integration and Enterprise Service Bus  
Web Services Manager  
Business Activity Monitoring for Non Oracle Middleware  
Fusion Middleware for SAP  
Fusion Middleware for PeopleSoft  
Fusion Middleware for Siebel  
Fusion Middleware for Retek

Fusion Middleware for iFlex  
Event-Driven Architecture Suite  
Data Integrator - Target Database  
Data Integrator - Source Database  
Web Content Management for WebCenter  
Imaging and Process Management for SOA Suite  
Business Activity Monitoring  
Communication and Mobility Server  
Service Registry (Also option for Java, SE One and SE Editions)  
Diagnostics Pack for Internet Application Server  
Diagnostics Pack for Internet Application Server  
Enterprise Management  
Configuration Management Pack for Internet Application Server  
Configuration Management Pack for Internet Application Server Enterprise Management  
Configuration Management Pack for Oracle Middleware  
Provisioning Pack for Internet Application Server  
Provisioning Pack for Internet Application Server Enterprise Management  
Provisioning Pack for Oracle Middleware  
Management Pack for WebLogic Server  
Management Pack for SOA  
Management Pack Plus for SOA  
Data Warehouse Business Adapter for Oracle  
Data Warehouse Business Adapter for PeopleSoft  
Data Warehouse Business Adapter for SAP  
Data Warehouse Business Adapter for Siebel  
BEA Kodo  
BEA WebLogic Platform  
BEA WebLogic Server  
BEA WebLogic Server Standard Edition  
BEA WebLogic Server Enterprise Edition  
BEA WebLogic Server Advantage Edition  
BEA WebLogic Server Premium Edition  
BEA WebLogic Integration  
BEA WebLogic Portal  
BEA WebLogic Real Time  
BEA WebLogic Portlets for MS Exchange  
BEA WebLogic Portlets for Lotus Notes  
BEA JRocKit  
BEA AquaLogic Service Bus  
BEA AquaLogic Data Services Platform  
BEA AquaLogic Enterprise Security  
BEA AquaLogic Enterprise Repository

BEA AquaLogic Registry Repository  
BEA AquaLogic Business Process Management Suite  
on WebLogic  
BEA AquaLogic Service Registry  
BEA AquaLogic Interaction  
BEA AquaLogic Interaction Collaboration  
BEA AquaLogic Interaction Publisher  
BEA AquaLogic Interaction Search  
BEA AquaLogic Interaction Studio  
BEA AquaLogics Interaction Interation Services  
BEA AquaLogic Interaction Analytics  
BEA AquaLogic Business Service Interaction  
BEA AquaLogic Interaction Process  
BEA AquaLogic User Integration Suites  
BEA AquaLogic Commerce Services  
BEA WebLogic SIP Server  
BEA WebLogic Express  
BEA WebLogic Express Premium Edition  
BEA WebLogic Adapters

BEA WebLogic Adapters for SAP  
BEA WebLogic Network Gatekeeper  
BEA Tuxedo  
BEA Mainframe Integration  
BEA MessageQ  
BEA WebLogic Personal Messaging API  
BEA eLink  
BEA Jolt  
BEA WebLogic RFID Edge Server  
BEA WebLogic RFID Enterprise Server  
BEA WebLogic RFID Compliance Express  
BEA WebLogic Mobility Server  
Weblogic Portlets for Microsoft Exchange  
Weblogic Portlets for Lotus Notes  
Blue Dragon, BEZ WeblogicR Edition  
BEA Workshop for JSF  
BEA Workshop for Struts  
BEA Workshop for JSP  
BEA Workshop for Studio  
BEA Workshop for JSF  
BEA WebLogic Workshop  
BEA WebLogic Portlets for SAP  
BEA WebLogic Portlets for Siebel  
BEA WebLogic Portlets for Groupware Integration

ProActivity PA and P-BAM, BEA WebLogic Editions  
Kapow Enterprise WebClipper, BEA Edition  
CollabSuite, BEA Edition  
BEA CrossLogix  
BEA Java Adapter for Mainframe  
BEA Liquid Data for WebLogic  
Oracle Communications AAA Gateway Manager  
Oracle Communications Diameter Manager  
Oracle Communications Resource Reservation Manager  
Oracle Communications TIMOS Data Manager  
Oracle Communications Billing and Revenue  
Management for Wireless Voice & Messaging Services  
Oracle Communications Batch Rating  
Oracle Communications GSM Manager  
Oracle Communications SIM Manager  
Oracle Communications Number Manager  
Oracle Communications Roaming Manager  
Oracle Communications Billing and Revenue  
Management Services Framework  
Oracle Communications Billing and Revenue  
Management for Wireless Value-Add Services  
Oracle Communications Content Manager  
Oracle Communications GPRS Manager  
Oracle Communications IP Device Manager  
Oracle Communications Billing and Revenue  
Management for Convergent Wireless Services  
Oracle Communications Billing and Revenue  
Management for Wireless Voice & Messaging Services  
Oracle Communications Billing and Revenue  
Management for Wireless Value-Add Services  
Oracle Communications Batch Rating  
Oracle Communications Content Manager  
Oracle Communications Email Manager  
Oracle Communications Number Manager  
Oracle Communications Radius Manager  
Oracle Communications Billing and Revenue  
Management Services Framework  
Oracle Communications Billing and Revenue  
Management for Convergent Wireless Services  
Oracle Communications IP Service Activator Device  
Driver for Extreme VLAN  
Oracle Communications IP Service Activator Device  
Driver for Juniper JUNOS L3 VPN  
Oracle Communications IP Service Activator Device  
Driver for Juniper JUNOS PWE  
Oracle Communications IP Service Activator Device  
Driver for Juniper JUNOS MPLS-TE LSP  
Oracle Communications IP Service Activator Device  
Driver for Juniper JUNOS QoS

Oracle Communications Unified Inventory Management -  
MPLS VPN Technology Pack

Oracle Communications Objectel

Oracle Communications Subscriber and Service  
Management - Subscriber Management for Wireline 4

Oracle Communications Subscriber and Service  
Management - Subscriber Management for Mobile 4

Oracle Communications Subscriber and Service  
Management - Street Address Management 4

Oracle Communications Subscriber and Service  
Management - Telephone Number Management 4

Oracle Communications MetaSolv Solution Data Tool -  
DST Product Catalog Limited

Oracle Communications MetaSolv Solution API -  
Activation

Oracle Communications MetaSolv Solution API - ASR

Oracle Communications MetaSolv Solution API - End  
User Billing

Oracle Communications MetaSolv Solution API - ICM

Oracle Communications MetaSolv Solution API - Internet  
Services

Oracle Communications MetaSolv Solution API - LSR  
Interconnection

Oracle Communications MetaSolv Solution API - Plant

Oracle Communications MetaSolv Solution API - PSR  
End User Order Entry

Oracle Communications MetaSolv Solution API - Switch  
Provisioning Activation

Oracle Communications MetaSolv Solution API -  
Transport Provisioning Activation

Oracle Communications MetaSolv Solution API - Trouble  
Management

Oracle Communications MetaSolv Solution API - Work  
Management

Oracle Communications MetaSolv Solution API – XML

Oracle Communications Presence

iPlanet Web Server

iPlanet Application Server

iPlanet Directory Server

Sun One Web Server

Sun One Application Server

Sun One Directory Server

Sun Java System Web Server

Sun Java System Application Server

Sun Java System Portal Server

Sun Java System Directory Server

### Oracle Virtual Machine

Oracle VM Premier Limited

Oracle VM Premier

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**Oracle Virtual Box Enterprise**

Oracle VM VirtualBOX Enterprise

**Oracle Solaris**

Oracle Solaris (Non-Oracle Hardware)

Oracle Solaris (Oracle Hardware)

**Enterprise Performance  
Management Suites and  
Associated Options****Hyperion Financial Close Suite**Option: Hyperion Disclosure Management for Oracle  
Hyperion Financial Close SuiteOption: Data Relationship Management for Oracle  
Hyperion Financial Close Suite

Data Relationship Steward

Hyperion Enterprise Financial Planning Suite

Option: Crystal Ball Enterprise Performance  
Management for Oracle Hyperion Enterprise Financial  
Planning SuiteOption: Data Relationship Management for Oracle  
Hyperion Enterprise Financial Planning SuiteOption: Crystal Ball Enterprise Performance  
Management for

Oracle Hyperion Enterprise Financial Planning Suite

Option: Data Relationship Management for

Oracle Hyperion Enterprise Financial Planning Suite

Data Relationship Steward

Hyperion Planning Suite

**Enterprise Performance  
Management Standalone  
Products**

Hyperion Financial Management Plus

Hyperion Financial Close Management

Hyperion Disclosure Management

Essbase Analytics Link for Hyperion Financial  
Management

Financial Management Analytics

Quantitative Management and Reporting for Solvency II

Hyperion Tax Provision

**Hyperion Tax Governance**

Hyperion Planning Plus

Hyperion Public Sector Planning and Budgeting

Hyperion Project Financial Planning

Hyperion Workforce Planning

Hyperion Capital Asset Planning  
**Financial Services Balance Sheet Planning**  
Hyperion Profitability and Cost Management  
Hyperion Strategic Finance  
Hyperion Strategic Finance for Banking  
Hyperion Enterprise

Hyperion Financial Data Quality Management, Enterprise Edition

Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter for Financial Management

Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter Suite

Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter for Financial Management

Option: Hyperion Financial Data Quality Management, Enterprise Edition Adapter Suite

Option: Hyperion Financial Data Quality Management, Enterprise Edition ERP Source Adapter for SAP

Option: Hyperion Financial Data Quality Management, Enterprise Edition ERP Source Adapter for SAP

Hyperion Financial Data Quality Management

Option: Hyperion Financial Data Quality Management Adapter for Financial Management

Option: Hyperion Financial Data Quality Management Adapter Suite

Option: Hyperion Financial Data Quality Management ERP Source Adapter for SAP

Option: Hyperion Financial Data Quality Management Adapter for Financial Management

Option: Hyperion Financial Data Quality Management Adapter Suite

Option: Hyperion Financial Data Quality Management ERP Source Adapter for SAP

Hyperion Financial Data Quality Management for Hyperion Enterprise

Option: Hyperion Financial Data Quality Management Adapter Suite

Data Relationship Management

Option: Data Relationship Management Read Only Access

Data Relationship Steward

Data Relationship Governance

Hyperion Essbase - System 9 or Higher

Hyperion Essbase Visual Explorer  
Hyperion Interactive Reporting - System 9 or Higher  
Hyperion SQR Production Reporting - System 9 or Higher  
Hyperion Financial Reporting - System 9 or Higher  
Hyperion Web Analysis - System 9 or Higher  
Hyperion Data Integration Management  
Option: Hyperion Data Integration Management Source Adapter  
Option: Hyperion Data Integration Management Team Based Development  
Integrated Operational Planning  
Integrated Margin Planning  
Hyperion Business Modeling  
Option: Hyperion Financial Data Quality Management Adapter for Financial Management  
Option: Hyperion Financial Data Quality Management ERP Source Adapted for SAP  
Spend Classification  
Hyperion Essbase Analytics Link for Hyperion Financial Management

**User Productivity Kit**

User Productivity Kit Standard  
User Productivity Kit Professional

**User Productivity Kit Content Materials for Enterprise Performance Management Applications**

User Productivity Kit for Hyperion Financial Management Plus  
User Productivity Kit for Hyperion Planning Plus

**BI Applications, Fusion Edition - CRM Analytics**

Sales Analytics, Fusion Edition  
Service Analytics, Fusion Edition  
Contact Center Telephony Analytics, Fusion Edition  
Marketing Analytics, Fusion Edition  
Price Analytics  
Partner Analytics, Fusion Edition  
Loyalty Analytics  
Customer Data Management Analytics, Fusion Edition

**BI Applications, Fusion Edition - ERP Analytics**

Supply Chain and Order Management Analytics, Fusion Edition

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Financial Analytics, Fusion Edition  
Procurement & Spend Analytics, Fusion Edition  
Spend Classification  
Project Analytics  
Human Resources Analytics, Fusion Edition  
Product Information Management Analytics, Fusion Edition  
Manufacturing Analytics  
Enterprise Asset Management Analytics  
Student Information Analytics  
Supply Chain and Order Management Analytics for Oracle Data Integrator  
Financial Analytics for Oracle Data Integrator  
Procurement & Spend Analytics for Oracle Data Integrator  
Human Resources Analytics for Oracle Data Integrator  
Financial Services Profitability Analytics

**BI Applications, Fusion Edition - Telecom Analytics**

Telecom Sales Analytics Fusion Edition  
Telecom Service Analytics Fusion Edition  
Telecom Marketing Analytics Fusion Edition

**BI Applications, Fusion Edition - Financial Services Analytics**

Finance Sales Analytics Fusion Edition  
Finance Service Analytics Fusion Edition  
Finance Marketing Analytics Fusion Edition  
Finance Retail Analytics Fusion Edition  
Finance Institutional Analytics Fusion Edition  
Financial Services Enterprise Financial Performance Analytics  
Financial Services Asset Liability Management Analytics

**BI Applications, Fusion Edition - Insurance Analytics**

Insurance Sales Analytics Fusion Edition  
Insurance Service Analytics Fusion Edition  
Insurance Marketing Analytics Fusion Edition  
Insurance Partner Manager Analytics Fusion Edition

**BI Applications, Fusion Edition - Life Sciences Analytics**

Pharma Sales Analytics Fusion Edition

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## Pharma Marketing Analytics Fusion Edition

**BI Applications, Fusion Edition - Consumer Goods Analytics**

Consumer Goods Trade Funds Analytics, Fusion Edition  
Business Intelligence Applications Consumer  
Business Intelligence Applications Observer

**BI Applications, Fusion Edition - Public Sector Analytics**

Case Management Analytics Fusion Edition

**Real-Time Decision (RTD) Applications**

Oracle Real-Time Decisions Base Application  
Oracle Real-Time Decisions for Siebel Intelligent Offer Generation  
Oracle Real-Time Decisions for Siebel E-Commerce

**Standalone BI Applications**

Incentive Compensation Analytics for Oracle Data Integrator

**AIA Foundation Packs**

Application Integration Architecture Foundation Pack  
Application Integration Architecture Foundation Pack Extension for Communications  
Application Integration Architecture Foundation Pack Extension for Insurance  
Application Integration Architecture Foundation Pack Extension for Utilities

**AIA Process Integration Packs**

Agile Product Lifecycle Management Integration Pack for Oracle E-Business Suite: Design to Release  
Agile Product Lifecycle Management Integration Pack for SAP: Design to Release  
Communications Order to Cash Integration Pack for Oracle Communications Billing and Revenue Management  
Communications Order to Cash Integration Pack for Oracle Communications Order and Service Management  
Communications Order to Cash Integration Pack for Siebel CRM

Customer Data Synchronization Integration Pack for Oracle Utilities Customer Care and Billing and Siebel Energy  
Design to Release Integration Pack for Agile Product Lifecycle Management and JD Edwards EnterpriseOne  
Design to Release Integration Pack for Agile Product Lifecycle Management for Process and Oracle Process Manufacturing  
Device and Drug Adverse Event Data Integration Pack for Siebel Adverse Events and Complaints Management and Oracle Argus Safety  
Driver Management Integration Pack for Oracle Transportation Management and Oracle E-Business Suite  
Financial Management Integration Pack for Oracle Transportation Management and Oracle E-Business Suite  
Health Sciences Adverse Event Integration Pack for Oracle Health Sciences InForm and Oracle Argus  
Lead to Order Integration Pack for Oracle CRM On Demand and Oracle E-Business Suite  
Order Management Integration Pack for Oracle Transportation Management, Oracle E-Business Suite and Siebel CRM  
Process Integration Pack for Oracle Utilities Field Work  
Product Data Synchronization Integration Pack for Oracle Utilities Customer Care and Billing and Siebel Energy  
Project Portfolio Management Integration Pack for Primavera P6 and JD Edwards EnterpriseOne  
Serialization and Tracking Integration Pack for Oracle Pedigree and Serialization Manager and Oracle E-Business Suite  
Siebel CRM Integration Pack for Oracle Communications Billing and Revenue Management: Agent Assisted Billing Care  
Siebel CRM Integration Pack for Oracle Order Management  
Study, Subject, and Visit Synchronization Integration Pack for Siebel Clinical and Oracle Clinical

#### AIA Process Integration Packs (Base + Options)

Customer Master Data Management Integration Base Pack  
Customer Master Data Management Integration Option  
Product Master Data Management Integration Base Pack  
Product Master Data Management Integration Option

#### AIA Partial Process Integration Packs

Application Integration Architecture Foundation Pack  
Extension for Communications

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Clinical Trial Payments Integration Pack for Siebel  
Clinical

#### Application Integration Architecture

Application Integration Architecture Foundation Pack  
Application Integration Architecture Foundation Pack  
Extension for Communications  
Application Integration Architecture Foundation Pack  
Extension for Insurance  
Application Integration Architecture Foundation Pack  
Extension for Utilities

#### AIA Direct Integrations

Communications Billing and Revenue Management  
Integration Pack for Oracle E-Business Suite: Revenue  
Accounting  
Demantra Integration Pack for Siebel CRM Consumer  
Goods  
Demantra Sales and Operations Planning Integration to  
Hyperion Planning  
Enterprise Taxation Management Integration to Oracle E-  
Business Suite Financials General Ledger and Accounts  
Payable  
Enterprise Taxation Management Integration to  
PeopleSoft Enterprise Financials General Ledger and  
Accounts Payable  
Siebel Call Center Integration Pack for Oracle Adverse  
Event Reporting System  
Siebel Field Service Integration to Oracle Real-Time  
Scheduler  
Siebel CRM Integration to Oracle Incentive  
Compensation  
Utilities Customer Care and Billing Integration to JD  
Edwards Financials for General Ledger and Accounts  
Payable  
Utilities Customer Care and Billing Integration to Oracle  
E-Business Suite Financials for General Ledger and  
Accounts Payable  
Utilities Customer Care and Billing Integration to Oracle  
Utilities Meter Data Management  
Utilities Customer Care and Billing Integration to Oracle  
Utilities Network Management System  
Utilities Customer Care and Billing Integration to  
PeopleSoft Enterprise Financials for General Ledger and  
Accounts Payable  
Utilities Integration for Device Operations  
Utilities Utilities Network Management System Integration  
to Oracle Utilities Mobile Workforce Management  
Utilities Work and Asset Management Integration to  
Primavera P6 Enterprise Project Portfolio Management  
Value Chain Planning Integration Base Pack

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**EBS - Governance, Risk and Compliance (GRC)**

Advanced Controls for E-Business Suite  
Enterprise Governance, Risk, and Compliance Manager  
Option: Financial Governance  
Fusion Governance, Risk, and Compliance Intelligence  
Application Access Controls Governor  
Option: Application Access Controls for E-Business Suite  
Configuration Controls Governor  
Option: Configuration Controls for E-Business Suite  
Enterprise Transaction Controls Governor  
Option: Procure to Pay Transaction Controls  
Option: Order to Cash Transaction Controls  
Option: Connector to E-Business Suite  
Preventive Controls Governor

**EBS - Marketing and Sales**

Marketing  
TeleSales  
Option: Advanced Pricing  
Field Sales  
Sales for Handhelds  
Quoting  
Option: Advanced Pricing  
Partner Management  
Proposals  
Incentive Compensation

**EBS - Channel Revenue Management**

Accounts Receivable Deductions Settlement  
Option: Channel Rebates and Point of Sale Management  
Option: Advanced Pricing  
Option: Supplier Ship and Debit  
Option: Price Protection

**EBS - Order Management**

Order Management  
Option: Advanced Pricing  
Option: Release Management  
Sales Contracts  
Configurator  
Configurator

iStore  
Supply Chain Event Management

### EBS - Logistics

Inventory Management  
Option: Mobile Supply Chain Applications  
Option: Warehouse Management  
Transportation Management  
Option: Transportation Operational Planning  
Option: Logistics Inventory Visibility  
Option: Forwarding and Brokerage Operations  
Option: Freight Payment, Billing and Claims  
Option: Transportation Sourcing  
Option: Transportation Cooperative Routing  
Option: Fusion Transportation Intelligence  
Option: Fleet Management  
Landed Cost Management  
Option: Advanced Pricing  
Global Trade Management  
Option: Trade Compliance  
Option: Customs Management  
Option: Global Trade Intelligence  
Yard Management  
Pedigree and Serialization Manager  
In-Memory Logistics Command Center

### EBS - Supply Chain Planning

Advanced Supply Chain Planning  
Option: Constraint Based Optimization  
Rapid Planning  
Inventory Optimization  
Global Order Promising  
Collaborative Planning  
Advanced Planning Command Center  
Service Parts Planning  
Strategic Network Optimization  
Production Scheduling  
Option: Repetitive Manufacturing Optimization  
Demantra Demand Management  
Option: Demantra Advanced Forecasting and Demand  
Modeling  
Option: Demantra Real-time Sales and Operations  
Planning  
Demantra Predictive Trade Planning

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Option: Demantra Deduction and Settlement  
Management

Option: Demantra Trade Promotion Optimization  
Demand Signal Repository  
In-Memory Consumption-Driven Planning  
In-Memory Performance-Driven Planning

### EBS - Procurement

Purchasing  
Option: Sourcing  
Option: Sourcing Optimization  
Option: iSupplier Portal  
Option: Procurement Contracts  
Option: Services Procurement  
Option: Advanced Pricing  
iProcurement  
Business Approvals Connector for Managers  
Supplier Lifecycle Management

### EBS - Manufacturing

Discrete Manufacturing  
Option: Manufacturing Execution System for Discrete  
Manufacturing  
Option: Mobile Supply Chain Applications  
Option: Flow Manufacturing  
Option: Flow Sequencing  
Option: Outsourced Manufacturing for Discrete  
Industries  
Process Manufacturing  
Option: Manufacturing Execution System for Process  
Manufacturing  
Option: Mobile Supply Chain Applications  
Manufacturing Operations Center  
In-Memory Cost Management for Discrete Industries  
In-Memory Cost Management for Process Industries

### EBS - Asset Lifecycle Management

Enterprise Asset Management  
Option: Self-Service Work Requests  
Asset Tracking  
Property Manager

### EBS - Service

TeleService  
Service Contracts

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Option: Advanced Pricing  
Field Service  
Option: Spares Management  
Option: Advanced Scheduler  
Option: Mobile Field Service  
Depot Repair  
iSupport

### EBS - Projects

Project Costing  
Option: Project Billing  
Project Resource Management  
Project Collaboration  
Project Management  
Project Portfolio Analysis  
Project Contracts  
Project Procurement

### EBS - Product Lifecycle Management

Agile Product Lifecycle Management  
Agile Product Collaboration  
Agile Product Governance and Compliance  
Agile Product Cost Management  
Agile Product Quality Management  
Agile Product Portfolio Management  
AutoVue 2D Professional for Agile  
AutoVue Electro-Mechanical Professional for Agile  
Agile Food and Drug Administration Validation Pack  
Agile Engineering Data Management  
Option: Agile Product Workbench  
Option: Agile Distributed File Management  
Product Lifecycle Analytics  
Agile Customer Needs Management  
Agile Material and Equipment Management for  
Pharmaceuticals  
Agile Recipe Management for Pharmaceuticals  
Agile Product Lifecycle Management Integration Products  
Agile Engineering Collaboration  
Agile MCAD Connector  
Agile ECAD Connector  
Agile CAD Library Connector  
Agile ERP Adapter  
Agile Content Catalog Connector

Agile Product Lifecycle Management for Process  
Agile Product Data Management for Process  
Option: Agile Formulation and Compliance for Process  
Option: Agile Product Supplier Collaboration for Process  
Option: Agile Product Quality Management for Process  
Agile New Product Development and Introduction for  
Process

**EBS - Enterprise Visualization**

Oracle AutoVue  
AutoVue Office  
AutoVue 2D Professional  
AutoVue 3D Professional Advanced  
AutoVue EDA Professional  
AutoVue Electro-Mechanical Professional  
AutoVue VueLink Integration  
AutoVue Mobile  
AutoVue Office Document Print Service  
AutoVue 2D Document Print Service  
AutoVue 3D Document Print Service

**EBS - Financial**

Financials  
Option: Environmental Accounting and Reporting  
Advanced Collections  
Internet Expenses  
iReceivables  
Treasury  
Financials Accounting Hub  
Business Approvals Connector for Managers

**EBS - Human Resources**

Human Resources  
Self-Service Human Resources  
Advanced Benefits  
Compensation Workbench  
iRecruitment  
Payroll  
Performance Management  
Time and Labor  
Workforce Scheduling  
Succession Planning  
Business Approvals Connector for Managers



### EBS - Learning Management

Learning Management  
iLearning

### EBS - Extensions for Oracle Endeca

E-Business Suite Applications Extensions for Oracle  
Endeca

EBS Self-Service Applications Extensions for Oracle  
Endeca

iProcurement Extensions for Oracle Endeca

Learning Management Extensions for Oracle Endeca

Human Resources Extensions for Oracle Endeca

iRecruitment Extensions for Oracle Endeca

### EBS - Master Data Management

Master Data Management - Customer Hub for B2B

Customer Hub B2B

Customer Hub Add-On B2B for Siebel CRM and Oracle  
E-Business Suite

Customer Hub & Customer Hub Add-on Options

Customer Hub Options (Customer Hub options are  
available only with Siebel Universal Customer Master  
(UCM))

Option: Activity Hub B2B

Option: Field Service Hub B2B

Option: Marketing Hub B2B

Option: Sales Hub B2B

Option: Service Hub B2B

Master Data Management - Customer Hub for B2C

Customer Hub B2C

Customer Hub Add-On B2C for Siebel CRM and Oracle  
E-Business Suite

Customer Hub & Customer Hub Add-on Options

Customer Hub Options (Customer Hub options are  
available only with Siebel Universal Customer Master  
(UCM))

Option: Activity Hub B2C

Option: Field Service Hub B2C

Option: Marketing Hub B2C

Option: Privacy Management Policy Hub B2C

Option: Sales Hub B2C

Option: Service Hub B2C

Master Data Management - Site Hub

Site Hub

Site Hub Add-On for Oracle E-Business Suite

Master Data Management - Supplier Hub

Supplier Hub

Supplier Hub Add-On for Oracle E-Business Suite

Master Data Management - Vertical Customer Hub

Automotive Captive Finance Customer Hub

Case Hub

Higher Education Constituent Hub

Life Sciences Customer Hub

Master Data Management - Product Information  
Management

Product Hub

Product Hub Add-on

Master Data Management - Vertical Product Hub

Product Hub for Retail

Product Hub for Retail Add-on

Product Hub for Communications

Product Hub for Communications Add-on

Master Data Management - Administrative &  
Development

Customer Hub Data Steward

Higher Education Constituent Hub Data Steward

Product Hub Data Steward

Site Hub Data Steward

Supplier Hub Data Steward

Master Data Management - Data Quality

Enterprise Data Quality Standardization and Match

Enterprise Data Quality Product Data Extension

Enterprise Data Quality Address Verification Server

Enterprise Data Quality Profile and Audit

Watchlist Screening

Data Quality Matching Server

Data Quality Address Validation Server

Data Quality Profiling Server

Data Quality Parsing and Standardization Server

#### EBS - Application Testing

Functional Testing Suite for Oracle Applications

Load Testing Suite for Oracle Applications

#### EBS - Interaction Center Technology

Advanced Inbound Telephony

Advanced Outbound Telephony

Scripting

Email Center

#### EBS - Other

Exchange Marketplace

#### EBS - User Productivity Kit

User Productivity Kit Standard

User Productivity Kit Professional

#### EBS - User Productivity Kit Content Materials for Marketing and Sales

Oracle E-Business Suite UPK for Oracle Incentive  
Compensation

#### EBS - User Productivity Kit Content Materials for Channel Revenue Management

Oracle E-Business Suite UPK for Oracle Price Protection

#### EBS - User Productivity Kit Content Materials for Order Management

Oracle E-Business Suite UPK for Order Management

Oracle E-Business Suite UPK for Shipping Execution

#### EBS - User Productivity Kit Content Materials for Logistics

Oracle E-Business Suite UPK for Inventory

Oracle E-Business Suite UPK for Oracle Warehouse  
Management

**EBS - User Productivity Kit  
Content Materials for Supply  
Chain Planning**

Oracle E-Business Suite UPK for Oracle Advanced Supply Chain Planning  
Oracle E-Business Suite UPK for Oracle Rapid Planning  
Oracle E-Business Suite UPK for Oracle Inventory Optimization  
Oracle E-Business Suite UPK for Oracle Global Order Promising  
Oracle E-Business Suite UPK for Oracle Collaborative Planning  
Oracle E-Business Suite UPK for Oracle Service Parts Planning  
Oracle E-Business Suite UPK for Oracle Strategic Network Optimization  
Demantra UPK for Demantra Demand Management  
Demantra UPK Fundamentals for Demantra Demand Management  
Demantra UPK for Demantra Real-Time Sales and Operations Planning  
Demantra UPK for Demantra Predictive Trade Planning  
Demantra UPK for Demantra Deduction and Settlement Management

**EBS - User Productivity Kit  
Content Materials for  
Procurement**

Oracle E-Business Suite UPK Purchasing  
Oracle E-Business Suite UPK for Oracle Sourcing  
Oracle E-Business Suite UPK iSupplier Portal  
Oracle E-Business Suite UPK iProcurement

**EBS - User Productivity Kit  
Content Materials for  
Manufacturing**

Oracle E-Business Suite UPK for Work in Process  
Oracle E-Business Suite UPK for Oracle Discrete Manufacturing Bills of Material  
Oracle E-Business Suite UPK for Oracle Discrete Manufacturing, Engineering  
Oracle E-Business Suite UPK for Oracle Discrete Manufacturing Quality  
Oracle E-Business Suite UPK for Manufacturing Execution System for Discrete Manufacturing  
Oracle E-Business Suite UPK for Oracle Flow Manufacturing, Electronic Kanban  
Oracle E-Business Suite UPK for Process Manufacturing: Product Development  
Oracle E-Business Suite UPK for Process Manufacturing Process Costing

Oracle E-Business Suite UPK for Process Manufacturing:  
Process Execution  
Oracle E-Business Suite UPK for Oracle Process  
Manufacturing, Process Quality  
Oracle E-Business Suite UPK for Oracle Process  
Manufacturing: System Administration  
Oracle E-Business Suite UPK for Manufacturing  
Execution System for Process Execution  
Oracle E-Business Suite UPK for Oracle Process  
Manufacturing Regulatory Management  
Oracle E-Business Suite UPK for Oracle Manufacturing  
Operations Center

**EBS - User Productivity Kit  
Content Materials for Asset  
Lifecycle Management**

Oracle E-Business Suite UPK for Oracle Enterprise Asset  
Management

**EBS - User Productivity Kit  
Content Materials for Service**

Oracle E-Business Suite UPK for Oracle Service  
Contracts  
Oracle E-Business Suite UPK for Oracle Field Service  
Oracle E-Business Suite UPK for Oracle Depot Repair  
Oracle E-Business Suite UPK for Oracle iSupport

**EBS - User Productivity Kit  
Content Materials for Projects**

Oracle E-Business Suite UPK for Project Costing  
Oracle E-Business Suite UPK for Project Billing  
Oracle E-Business Suite UPK for Project Resource  
Management  
Oracle E-Business Suite UPK for Project Management  
Oracle E-Business Suite UPK for Project Foundation

**EBS - User Productivity  
Content Materials for Product  
Lifecycle Management**

Agile UPK for Agile Administrator  
Agile UPK for Agile Product Collaboration  
Agile UPK for Agile Product Governance and Compliance  
Agile UPK for Agile Product Cost Management  
Agile UPK for Agile Product Quality Management  
Agile UPK for Agile Product Portfolio Management  
Agile UPK Fundamentals for Product Lifecycle  
Management  
Agile UPK for Agile Customer Needs Management

Agile UPK for Agile Material and Equipment Management  
for Pharmaceuticals  
Agile UPK for Agile Recipe Management for  
Pharmaceuticals

**EBS - User Productivity Kit  
Content Materials for  
Financials**

Oracle E-Business Suite UPK Payables  
Oracle E-Business Suite UPK Receivables  
Oracle E-Business Suite UPK General Ledger  
Oracle E-Business Suite UPK Financials Centralized  
Solution Set  
Oracle E-Business Suite UPK Assets  
Oracle E-Business Suite UPK for Oracle Advanced  
Collections  
Oracle E-Business Suite UPK Internet Expenses  
Oracle E-Business Suite UPK for Oracle U.S. Federal  
Financials

**EBS - User Productivity Kit  
Content Materials for Human  
Resources**

Oracle E-Business Suite UPK Human Resources  
Oracle E-Business Suite UPK Self-Service Human  
Resources  
Oracle E-Business Suite UPK for Oracle Compensation  
Workbench  
Oracle E-Business Suite UPK for iRecruitment  
Oracle E-Business Suite UPK Payroll  
Oracle E-Business Suite UPK Performance Management  
Oracle E-Business Suite UPK Time and Labor

**EBS - User Productivity Kit  
Content Materials for  
Learning Management**

Oracle E-Business Suite UPK for Learning Management

**EBS - User Productivity Kit  
Content Materials for Master  
Data Management**

Oracle E-Business Suite UPK for Oracle Site Hub  
Oracle E-Business Suite UPK for Oracle Product Hub

**EBS - User Productivity Kit  
Content Materials for Public  
Sector/University**

Oracle E-Business Suite UPK for Oracle Contract  
Lifecycle Management for Public Sector for Oracle  
Purchasing

Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Sourcing  
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle iSupplier Portal  
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle Procurement Contracts  
Oracle E-Business Suite UPK for Oracle Contract Lifecycle Management for Public Sector for Oracle iProcurement

**EBS - User Productivity Kit  
Content Materials for  
Financial Services**

Oracle E-Business Suite UPK for Oracle Lease and Finance Management

**EBS - User Productivity Kit  
Content Materials for High  
Tech**

Oracle E-Business Suite UPK for Shop Floor Management

**EBS - User Productivity Kit  
Content Materials for  
Aerospace, Defense and  
Transportation**

Oracle E-Business Suite UPK for Oracle Complex Maintenance, Repair, and Overhaul

**Other User Productivity Kit  
Content Materials**

Oracle E-Business Suite UPK Fundamentals for Oracle E-Business Suite  
Oracle E-Business Suite UPK for Oracle Install Base  
Oracle E-Business Suite UPK for E-Business Suite Tools and Technologies

**EBS -  
Communications/Utilities**

CRL Financial Management  
Telco Provisioning  
Number Portability  
Telecommunications Billing Integrator

**EBS - Public Sector/University**

Grants  
Loans

Contract Lifecycle Management for Public Sector

**EBS - Financial Services**

Financial Services Funds Transfer Pricing  
Financial Services Asset Liability Management  
Financial Services Analytical Applications Infrastructure  
Financial Services Profitability Management  
Financial Services Pricing Management,  
Transfer Pricing Component  
Financial Services Provisioning  
Lease and Finance Management

**EBS - High Tech**

Shop Floor Management  
Supply Chain Trading Connector for RosettaNet

**EBS - Aerospace, Defense  
and Transportation**

Complex Maintenance, Repair & Overhaul

**EBS - Oracle Education  
Subscription**

iLearning Subscription

**Peoplesoft - Customer  
Relationship Management**

CRM Personal Information Management Server Sync  
CTI Integration  
Event Management  
HelpDesk  
HelpDesk for Employee Self Service  
HelpDesk for Human Resources  
Integrated FieldService  
Marketing  
Multichannel Communications  
Online Marketing  
Order Capture  
Order Capture Self Service  
Sales  
Service Center for Higher Education  
Support  
Support for Customer Self Service  
Workforce Communications  
Workforce Communications for HelpDesk

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**Peoplesoft - Supply Chain  
Management**

Catalog Management  
eProcurement  
eSupplier Connection  
Inventory  
Option: Mobile Inventory Management  
Order Management  
Purchasing  
Services Procurement  
Strategic Sourcing  
Supplier Contract Management

**Peoplesoft - Asset Lifecycle  
Management**

IT Asset Management  
Maintenance Management  
Option: Self-Service Work Requests  
Real Estate Management

**Peoplesoft - ESA**

Contracts  
Expenses  
Grants  
Pay/Bill Management  
Program Management  
Project Costing  
Proposal Management  
Resource Management

**Peoplesoft - Financials**

Cash Management  
eSettlements  
Financials  
Transaction Billing Processor  
Treasury

**Peoplesoft - Human Capital  
Management (HCM)**

Absence Management  
Benefits Administration  
Directory Interface  
eCompensation  
ePerformance  
Human Resources

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In-Memory Labor Rules and Monitoring  
Payroll  
Payroll Interface  
Pension Administration  
Recruiting Solutions  
Succession Planning  
Time and Labor  
Oracle Workforce Scheduling

**Peoplesoft - Enterprise  
Learning Management**

Enterprise Learning Management

**Peoplesoft - Campus  
Solutions**

Gradebook  
Campus Self Service  
Contributor Relations  
Student Administration  
Student Administration Integration Pack

**Peoplesoft - Portals**

Interaction Hub

**Peoplesoft - PeopleTools**

PeopleTools-Enterprise Development  
PeopleTools-Enterprise Development Starter Kit

**Peoplesoft - Governance,  
Risk, and Compliance**

Advanced Controls for PeopleSoft  
Oracle Enterprise Governance, Risk, and Compliance  
Manager

Option: Oracle Financial Governance  
Oracle Fusion Governance, Risk, and Compliance  
Intelligence

Application Access Controls Governor  
Option: Application Access Controls for PeopleSoft  
Enterprise

Configuration Controls Governor

Option: Configuration Controls for PeopleSoft Enterprise

Enterprise Transaction Controls Governor  
Option: Oracle Enterprise Transaction Controls  
Governor Connector to PeopleSoft Enterprise

Option: Procure to Pay Transaction Controls for  
PeopleSoft Enterprise

**Peoplesoft - Application  
Testing**

Functional Testing Suite for Oracle Applications  
Load Testing Suite for Oracle Applications

**Peoplesoft - UPK**

Oracle User Productivity Kit Standard  
Oracle User Productivity Kit Professional

**Peoplesoft - User Productivity  
Kit Content Materials for CRM**

PeopleSoft Enterprise UPK HelpDesk for Human  
Resources  
PeopleSoft Enterprise UPK for Online Marketing  
PeopleSoft Enterprise UPK for Support

**Peoplesoft - User Productivity  
Kit Content Materials for  
Human Capital Management**

PeopleSoft Enterprise UPK Absence Management  
PeopleSoft Enterprise UPK Benefits Administration  
PeopleSoft UPK for Candidate Gateway  
PeopleSoft Enterprise UPK eBenefits  
PeopleSoft Enterprise UPK eCompensation Manager  
Desktop  
PeopleSoft Enterprise UPK ePay  
PeopleSoft Enterprise UPK ePerformance  
PeopleSoft Enterprise UPK eProfile  
PeopleSoft Enterprise UPK eProfile Manager Desktop  
PeopleSoft UPK for Global Payroll Core  
PeopleSoft Enterprise UPK Human Resources  
PeopleSoft Enterprise UPK Payroll for North America  
PeopleSoft Enterprise UPK Talent Acquisition Manager  
PeopleSoft Enterprise UPK Time & Labor

**Peoplesoft - User Productivity  
Kit Content Materials for  
Learning Management**

PeopleSoft Enterprise UPK Enterprise Learning  
Management

**Peoplesoft - User Productivity  
Kit Content Materials for  
Financials/ESA Software**

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PeopleSoft Enterprise UPK Asset Management  
PeopleSoft Enterprise UPK for Cash Management  
PeopleSoft Enterprise UPK Contracts  
PeopleSoft UPK for eSettlements  
PeopleSoft Enterprise UPK Expenses  
PeopleSoft Enterprise UPK General Ledger  
PeopleSoft Enterprise UPK Grants  
PeopleSoft Enterprise UPK Payables  
PeopleSoft Enterprise UPK Project Costing  
PeopleSoft Enterprise UPK Receivables

**Peoplesoft - User Productivity  
Kit Content Materials for EPM  
Financials/ESA**

PeopleSoft Enterprise UPK Planning and Budgeting

**Peoplesoft - User Productivity  
Kit Content Materials for  
Supply Chain Management**

PeopleSoft Enterprise UPK Billing  
PeopleSoft UPK for eBill Payment  
PeopleSoft Enterprise UPK eProcurement  
PeopleSoft Enterprise UPK Inventory  
PeopleSoft Enterprise UPK Order Management  
PeopleSoft Enterprise UPK Purchasing  
PeopleSoft Enterprise UPK for Strategic Sourcing  
PeopleSoft UPK for Supplier Contract Management

**Peoplesoft - User Productivity  
Kit Content Materials for  
Campus Solutions**

PeopleSoft Enterprise UPK for Contributor Relations  
PeopleSoft Enterprise UPK Student Administration

**Peoplesoft - Other User  
Productivity Kit Content  
Materials**

PeopleSoft Enterprise UPK Fundamentals for Campus  
Solutions  
PeopleSoft Enterprise UPK Fundamentals for Financials  
and Supply Chain Management Software Modules  
PeopleSoft Enterprise UPK Fundamentals for HCM  
Software Modules  
PeopleSoft Enterprise UPK Reporting Tools for Campus  
Solutions  
PeopleSoft Enterprise UPK Reporting Tools for  
Financials/ESA and Supply Chain Management Software  
Modules

PeopleSoft Enterprise UPK Reporting Tools for HCM  
Software Modules  
PeopleSoft Enterprise UPK Reporting Tools for  
PeopleTools

**Peoplesoft – Other**

PeopleSoft Enterprise HCM Warehouse  
PeopleSoft Enterprise Human Resources  
PeopleSoft Enterprise Workforce Rewards  
PeopleSoft Enterprise ePerformance  
PeopleSoft Enterprise Scorecard  
PeopleSoft Enterprise Payroll  
PeopleSoft Enterprise HCM Portal Pack  
PeopleSoft Enterprise Workforce Planning  
PeopleSoft Enterprise Workforce Scorecard

**JDE - EnterpriseOne**

Customer Relationship Management  
Advanced Pricing  
Case Management  
CRM Foundation  
Customer Self Service  
Fulfillment Management  
In-Memory Sales Advisor  
Sales Force Automation  
Sales Order Management  
One View Reporting for Sales Order Management  
Service Management  
One View Reporting for Service Management  
Service Management Foundation  
Manufacturing and Supply Chain Management  
Advanced Stock Valuation  
Agreement Management  
Apparel Management  
Blend Management  
Bulk Stock Inventory  
Configurator  
Demand Flow Manufacturing  
Demand Scheduling Execution  
Grower Management  
Grower Pricing and Payments  
In-Memory Planning Advisor  
Inventory Management  
One View Reporting for Inventory Management  
Manufacturing Management

One View Reporting for Manufacturing Management  
Product Variants  
Quality Management  
Requirements Planning  
Transportation Management  
One View Reporting for Transportation Management  
Warehouse Management  
One View Reporting for Warehouse Management  
Supply Chain Planning  
Oracle Advanced Planning Command Center  
Oracle Advanced Supply Chain Planning  
Option: Oracle Constraint Based Optimization  
Oracle Collaborative Planning  
Oracle Global Order Promising  
Oracle Inventory Optimization  
Oracle Production Scheduling  
Option: Oracle Repetitive Manufacturing Optimization  
Oracle Rapid Planning  
Oracle Service Parts Planning  
Oracle Strategic Network Optimization  
Demantra Demand Management  
Option: Demantra Advanced Forecasting and Demand Modeling  
Option: Demantra Real-time Sales and Operations Planning  
Demantra Predictive Trade Planning  
Option: Demantra Deduction and Settlement Management  
Option: Demantra Trade Promotion Optimization  
Demand Signal Repository  
In-Memory Consumption Driven Planning  
In-Memory Performance Driven Planning  
Supply Management  
Buyer Workspace  
Operational Sourcing  
Procurement and Subcontract Management  
One View Reporting for Procurement and Subcontract Management  
Requisition Self Service  
Supplier Self Service  
Asset Lifecycle Management  
Advanced Real Estate Forecasting  
Capital Asset Management  
  
One View Reporting for Capital Asset Management  
Condition-Based Maintenance

Equipment Cost Analysis  
Real Estate Management  
One View Reporting for Real Estate Management  
Rental Management  
One View Reporting for Rental Management  
Resource Assignments  
Project Management  
Advanced Contract Billing  
Contract and Service Billing  
Homebuilder Management  
In-Memory Project Portfolio Advisor  
Project Costing  
One View Reporting for Project Costing  
Financial Management Suite  
Expense Management  
Financials  
    Option: Environmental Accounting and Reporting  
One View Reporting for Financials  
System Foundation  
Health and Safety  
Health and Safety Incident Management  
One View Reporting for Health and Safety Incident  
Management  
Human Capital Management  
Human Resources  
One View Reporting for Human Resources  
Payroll  
One View Reporting for Payroll  
Self-Service Human Resources  
Time and Labor  
Tools & Technology  
Adapter for MQ Series  
Adapter for MSMQ  
Core Tools and Infrastructure  
Internet of Things Orchestrator (new metric is Priced in  
Advance of Availability)  
Oracle Technology Foundation for JD Edwards  
EnterpriseOne  
Oracle Technology Foundation for JD Edwards  
EnterpriseOne Upgrade  
One View Reporting  
One View Reporting Foundation

**Application Testing**

Functional Testing Suite for Oracle Applications

Load Testing Suite for Oracle Applications

### **Application Integration Architecture**

Application Integration Architecture Foundation Pack  
Application Integration Architecture Foundation Pack  
Extension for Communications  
Application Integration Architecture Foundation Pack  
Extension for Insurance  
Application Integration Architecture Foundation Pack  
Extension for Utilities  
Oracle Demantra Sales and Operations Planning  
Integration to Hyperion Planning  
Oracle Utilities Customer Care and Billing Integration to  
JD Edwards Financials for General Ledger and Accounts  
Payable

### **JDE - UPK**

Oracle User Productivity Kit Standard  
Oracle User Productivity Kit Professional  
User Productivity Kit Content Materials for Manufacturing  
and Supply Chain Management  
JD Edwards EnterpriseOne UPK for Blend Management  
JD Edwards EnterpriseOne UPK for Configurator  
JD Edwards EnterpriseOne UPK for Grower  
Management  
JD Edwards EnterpriseOne UPK for Grower Pricing and  
Payments  
JD Edwards EnterpriseOne UPK for Manufacturing  
Management Discrete Shop Floor Management  
JD Edwards EnterpriseOne UPK for Manufacturing  
Management Engineer to Order  
JD Edwards EnterpriseOne UPK for Manufacturing  
Management, Process Manufacturing  
JD Edwards EnterpriseOne UPK for Requirements  
Planning  
  
User Productivity Kit Content Materials for Financial  
Management  
JD Edwards EnterpriseOne UPK Accounts Payable  
JD Edwards EnterpriseOne UPK Accounts Receivable  
JD Edwards EnterpriseOne UPK for Fixed Assets  
Accounting  
JD Edwards EnterpriseOne UPK General Ledger  
  
User Productivity Kit Content Materials for Supply Chain  
Management  
  
JD Edwards EnterpriseOne UPK for Advanced Pricing  
JD Edwards EnterpriseOne UPK Inventory Management

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JD Edwards EnterpriseOne UPK Manufacturing - PDM  
JD Edwards EnterpriseOne UPK for Sales Order  
Management

User Productivity Kit Content Materials for Supplier  
Relationship Management  
JD Edwards EnterpriseOne UPK Procurement and  
Subcontract Management

User Productivity Kit Content Materials for Asset Lifecycle  
Management  
JD Edwards EnterpriseOne UPK for Advanced Real  
Estate Forecasting  
JD Edwards EnterpriseOne UPK for Capital Asset  
Management  
JD Edwards EnterpriseOne UPK for Real Estate  
Management

User Productivity Kit Content Materials for Project  
Management  
JD Edwards EnterpriseOne UPK for Homebuilder  
Management  
JD Edwards EnterpriseOne UPK for Project Costing

User Productivity Kit Content Materials for Human Capital  
Management  
JD Edwards EnterpriseOne UPK for Human Capital  
Management Fundamentals  
JD Edwards EnterpriseOne User Productivity Kit for  
Human Resources, Benefits  
JD Edwards EnterpriseOne UPK for Time and Labor

Other User Productivity Kit Content Materials  
JD Edwards EnterpriseOne UPK Fundamentals for  
EnterpriseOne

#### JDE - World Products

Distribution Management  
Quality Management  
Manufacturing Management  
Project Management  
Financial Management  
Multi-Site Consolidations  
Foundation  
Human Resources Management  
Payroll  
Expense Management  
Purchase Card Management

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**JDE - UPK**

Oracle User Productivity Kit Standard  
Oracle User Productivity Kit Professional

User Productivity Kit Content Materials for Distribution  
Management

JD Edwards World UPK for Advanced Pricing  
JD Edwards World UPK for Inventory Management  
JD Edwards World UPK for Procurement  
JD Edwards World UPK for Project Costing  
JD Edwards World UPK for Sales Order Management

User Productivity Kit Content Materials for Manufacturing  
Management

JD Edwards World UPK for Base Configurator  
JD Edwards World UPK for Product Costing and  
Manufacturing Accounting  
JD Edwards World UPK for Product Data Management  
and Shop Floor Control  
JD Edwards World UPK for Requirements Planning and  
Production Scheduling

User Productivity Kit Content Materials for Financials  
Management

JD Edwards World UPK for Accounts Payable  
JD Edwards World UPK for Accounts Receivable  
JD Edwards World UPK for FASTR  
JD Edwards World UPK for Fixed Assets  
JD Edwards World UPK for General Ledger

User Productivity Kit Content Materials for Foundation

JD Edwards World UPK for Address Book  
JD Edwards World UPK for Common Foundation  
JD Edwards World UPK for EDI  
JD Edwards World UPK for Technical Foundation  
JD Edwards World UPK for World Writer

User Productivity Kit Content Materials for Human Capital  
Management

JD Edwards World UPK for Human Resources  
Management  
JD Edwards World UPK for Payroll

**Siebel Professional Edition &  
Add-ons**

Base Application  
Siebel Communications, Media and Energy CRM Base  
Option

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Siebel Financial Services CRM Base Option  
Siebel Life Sciences CRM Base Option  
Siebel Manufacturing CRM Base Option  
Siebel Distribution CRM Base Option  
Siebel Public Sector CRM Base Option  
Siebel CRM Marketing Automation Base  
Siebel CRM Sales Base (Siebel Sales Base)  
Siebel CRM Service Base  
General  
Siebel Briefings  
Siebel Content Center  
Siebel Content Publishing  
Siebel Correspondence  
Siebel CTI  
Siebel D&B Integration Solution  
Siebel Employee Self-Service  
Siebel Events Manager  
Siebel Forecasting  
Siebel Handheld  
Siebel HelpDesk Online  
Siebel Householding  
Siebel Lead Management  
Siebel Message Broadcasting and Alerts  
Siebel References  
Siebel SmartScript  
Siebel Time and Expense Reporting  
Siebel Wireless  
Siebel Advanced Search  
Sales  
Siebel Enterprise Selling Process  
Siebel Proposals & Presentations  
Siebel Target Account Selling  
Service  
Siebel Asset Management  
Siebel Change Management  
Siebel HelpDesk  
Siebel Quality Management  
Siebel Solutions  
Base Functionality  
Siebel CRM Marketing Automation Option  
Siebel CRM Sales Option  
Siebel CRM Service Option

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Tools and Servers  
Siebel Tools Complete  
Siebel Tools  
Siebel Test Automation Interfaces  
Siebel Server Extensions for UNIX  
Siebel Mobile Connector  
Siebel Connector for Satmetrix Exchange  
Application Testing  
Oracle Functional Testing Suite for Oracle Applications  
Oracle Load Testing Suite for Oracle Applications  
General Options  
Siebel Advanced Market Development Funds  
Siebel Anywhere  
Siebel Advisor  
Siebel Briefings  
Siebel Configurator Administration Server  
Siebel Configurator Runtime  
Siebel Content Center  
Siebel Content Publishing  
Siebel Contracts  
Siebel Correspondence  
Siebel CTI  
Siebel D&B Integration Solution  
Siebel Data Quality  
Siebel Dynamic Catalog  
Siebel Dynamic Pricer  
Siebel Remote Client  
Siebel Smart Answer Connector  
Siebel Server Sync - Microsoft Exchange Server  
Siebel CRM Desktop  
Siebel Customer Content  
Siebel Mobile  
Siebel Connector for Satmetrix Exchange  
Siebel Employee Self-Service  
Siebel Events Manager  
Siebel Forecasting  
Siebel Handheld  
Siebel HelpDesk Online  
Siebel Householding  
Siebel Lead Management  
Siebel Message Broadcasting and Alerts  
Siebel Mobile Sales Assistant Data Access  
Siebel Partner Manager

Siebel Quote and Order Capture  
Siebel References  
Siebel Signature Capture Tool  
Siebel CRM Customer Order Management  
Siebel Advisor  
Siebel Customer Order Management Administrator  
Siebel Customer Order Management Administration  
Server  
Siebel SmartScript  
Siebel Territory Management  
Siebel Time and Expense Reporting  
Siebel Wireless  
Sales Options  
Oracle Business Approvals Connector for  
Siebel Quotes  
Siebel CRM Sales  
Sales Managers  
Siebel Enterprise Selling Process (ESP)  
Siebel Portfolio Management Process (PMP)  
Siebel Proposals & Presentations  
Siebel Target Account Selling (TAS)  
Service Options  
Siebel Asset Management  
Siebel Change Management  
Siebel CRM Service  
Siebel Smart Answer for Service  
Siebel Email Response  
Siebel Field Service  
Siebel HelpDesk Option  
Siebel Quality Management  
Siebel Solutions  
Field Service Options  
Siebel Barcode  
Siebel Logistics Manager  
Siebel Preventive Maintenance  
Siebel Repair  
Siebel Scheduling  
Oracle Real-Time Scheduler  
Marketing Automation Options  
Siebel Campaign Management  
Siebel Email/Web Offer Designer  
Siebel Email Marketing Server  
Siebel Marketing Resource Manager  
Siebel Marketing Server

Siebel Marketing Server  
*Siebel CRM Loyalty*  
Siebel Loyalty Engine Standard Edition  
Siebel Loyalty Engine Multi-Partner Edition  
Siebel Loyalty Manager  
Siebel Loyalty Member Services Representative  
*Siebel CRM Warranty*  
Siebel Warranty Claims  
Siebel Warranty Validation Server  
Siebel Warranty Processing  
Siebel Warranty Management Administrator  
Applications Not Requiring a Base  
Siebel Configurator Administration Server  
Siebel Content Publishing  
Siebel Customer Content  
Siebel Handheld Stand Alone  
Siebel HelpDesk  
Siebel Loyalty Service Agent Console  
Siebel Segment Manager Stand Alone  
Siebel CRM Not Requiring Base - Customer Order  
Management  
Siebel Customer Order Management Administration  
Server  
Siebel Order Validation Engine  
HelpDesk Options Not Requiring a Base  
Siebel Asset Management  
Siebel Change Management  
Siebel HelpDesk Online  
*Siebel CRM Self-Service*  
Siebel E-Commerce  
Siebel Configurator Runtime for E-Commerce  
Siebel Dynamic Pricer for E-Commerce  
Customer Portal  
Siebel eCustomer  
Siebel eSales  
Siebel eService  
Siebel Web Marketing  
Siebel Loyalty Customer Portal  
Customer Portal Options  
Siebel Advisor for Customers  
Siebel Configurator Runtime for Customers  
Siebel Content Publishing for Customers  
Siebel Dynamic Pricer for Customers  
Siebel Events for Customers

Siebel Self-Service Wireless for Customers  
Siebel SmartScript for Customers  
*Siebel CRM Customer Modules not Requiring a  
Customer Portal*  
Siebel Advisor Stand Alone  
Partner Portal  
Siebel Partner Portal  
Siebel Loyalty Partner Portal  
Partner Portal Options  
Siebel Advanced Market Development Funds for  
Partners  
Siebel Advanced Market Development  
Funds for Partners  
Siebel Advisor for Partners  
Siebel Anywhere for Partners  
Siebel Basic Pricer for Partners  
Siebel Campaign Management for Partners  
Siebel Campaigns for Partners  
Siebel Configurator Runtime for Partners  
Siebel Content Center for Partners  
Siebel Content Publishing for Partners  
Siebel Customer Order Management Administrator  
for Partners  
Siebel Dynamic Pricer for Partners  
Siebel Field Service for Partners  
Siebel Forecasting for Partners  
Siebel Logistics Manager for Partners  
Siebel Marketing Resource Manager for Partners  
Siebel Partner Commerce for Partners  
Siebel PRM Wireless for Partners  
Siebel Proposals & Presentations for Partners  
Siebel Remote Client for Partners  
Siebel SmartScript for Partners  
Siebel Warranty for Partners  
Partner Applications not Requiring Partner Portal  
Siebel PRM Wireless Standalone for Partners

*Siebel CRM Web Channel*  
Siebel CRM Web Channel for Employees

**Siebel Communications,  
Media and Energy - Base  
Application**

Siebel Communications, Media and Energy CRM  
Marketing Automation Base

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Siebel Communications, Media and Energy CRM Sales Base  
Siebel Communications, Media and Energy CRM Service Base  
Siebel Communications, Media and Energy - General  
Siebel CME Contracts  
Siebel Contract Terms and Conditions  
Siebel Network Order Entry  
Siebel Premises  
Siebel Rollup  
Siebel Work Orders  
*Siebel Communications, Media and Energy Customer Order Management*  
Siebel Bulk Order Capture  
Siebel Bulk Orders Administration Server  
Siebel CME Quote and Order Capture  
Siebel Multisite Ordering  
Siebel Promotion Groups  
Siebel Communications, Media and Energy - Sales  
Siebel Field Service Assets for Sales Base  
  
Siebel Call Reports  
Siebel Design Opportunity Management  
Siebel Field Service Assets  
Siebel Pricing Authorization Management  
Siebel Pricing Claims Server  
Siebel Communications, Media and Energy - Service  
Siebel Credit Management  
Siebel Fraud Management  
Siebel Billing Management  
Siebel Credit Management  
Siebel Fraud Management  
Siebel Price Comparison  
  
*Siebel Communications, Media and Energy Self-Service*  
Siebel Communications E-Commerce  
*Siebel Communications, Media and Energy Customer Portal*  
Siebel CME eCustomer  
Siebel CME eSales  
Siebel CME eService  
Siebel CME Web Marketing  
*Siebel Communications, Media and Energy Customer Portal Modules*  
Siebel Price Comparison for Customers  
Siebel CME Quote and Order Capture for Customers

*Siebel Communications, Media and Energy Partner Portal*

Siebel CME Partner Portal

*Siebel Communications, Media and Energy Partner Portal Modules*

Siebel CME Partner Commerce

Siebel Bulk Order Capture for Partners

Siebel Credit Management for Partners

Siebel Design Opportunity Management for Partners

Siebel Fraud Management for Partners

Siebel Pricing Authorization Management for Partners

Siebel Promotion Groups for Partners

Siebel CME Quote and Order Capture for Partners

### **Siebel Financial Services - Base Application**

Siebel Financial Services CRM Marketing Automation Base

Siebel Financial Services CRM Sales Base

Siebel Financial Services CRM Service Base

Siebel Financial Services - General

Siebel Commercial Banking Loan Approval

Siebel Corporate and Commercial Banking

Siebel Credit Origination

Siebel Finance Events Manager

Siebel Financial Accounts

Siebel Group Coverage

Siebel Group Pensions

Siebel Group Policies

Siebel Healthcare Providers and Facilities

Siebel Individual Coverage

Siebel Financial Services Quotes

Siebel Financial Services Finance Line of Business

Siebel Financial Services Healthcare

Siebel Financial Services Insurance

Siebel Financial Services Insurance Service

Siebel Insurance Field Service

Siebel Individual Life and Annuities

Siebel Institutional Sales and Research

Siebel Investment Banking

Siebel Investment Management

Siebel Personal Lines Claims

Siebel Personal Lines Policies

Siebel Financial Services Proposals and Presentations

Siebel Financial Services Customer Order Management  
Siebel Financial Services Customer Order Management  
for Banking  
Siebel Retirement/Pension Management  
Siebel Rollup  
Siebel Small Business Banking  
Siebel Wealth Management  
Siebel Financial Services - Sales  
Siebel Call Reports  
Siebel Needs Analysis / Applications (Non credit)  
Siebel Financial Services - Base Functionality  
Siebel Financial Services CRM Marketing Automation  
option  
Siebel Financial Services CRM Sales option  
Siebel Financial Services CRM Service option  
Siebel Financial Services - General Options  
Siebel Commercial Banking Loan Approval  
Siebel Corporate and Commercial Banking  
Siebel Credit Origination  
Siebel Customer Relationship Console-HTML  
Siebel Finance Events Manager  
Siebel Financial Accounts  
Siebel Group Coverage  
Siebel Group Pensions  
Siebel Group Policies  
Siebel Healthcare Providers and Facilities  
Siebel Individual Coverage  
Siebel Individual Life and Annuities  
Siebel Institutional Sales and Research  
Siebel Investment Banking  
Siebel Investment Management  
Siebel Network Order Entry (Siebel Order Entry)  
Siebel Personal Lines Claims  
Siebel Personal Lines Policies  
Siebel Financial Services Proposals and Presentations  
Siebel Financial Services Quote and Order Capture  
Siebel Retirement/Pension Management  
Siebel Rollup  
Siebel Small Business Banking  
Siebel Wealth Management  
**Siebel Financial Services - Sales Options**  
Siebel Call Reports  
Siebel Needs Analysis/Applications (Non credit)  
**Siebel Financial Services - Service Options**

Siebel Collections  
Siebel Insurance Field Service  
**Siebel Financial Services - Customer Portal**  
Siebel Financial Services eCustomer  
Siebel Financial Services eSales  
Siebel Financial Services eService  
**Siebel Financial Services Web Marketing**  
**Siebel Enrollment Portal**  
**Siebel Financial Services - Customer Portal Options**  
Siebel Finance Events  
**Siebel Financial Services - Partner Portal**  
Siebel Agent Portal  
Siebel Finance Partner Portal  
Siebel Service Provider Portal  
**Siebel Financial Services - Agent Portal Options**  
Siebel Individual and Group Coverage  
Siebel Life and Pensions  
Siebel P&C Claims  
Siebel P&C Policies  
**Siebel Financial Services - Partner Portal Options**  
Siebel Financial Services Proposals and Presentations  
for Partners

Siebel Manufacturing – General  
Siebel Manufacturing – Service  
Siebel Manufacturing - Base Functionality  
Automotive Service History

Siebel Financial Services - Base Application  
Siebel Financial Services CRM Marketing Automation  
Base

Additional included functionality available with Siebel  
Manufacturing CRM base applications  
Automotive Service History

**Siebel Life Sciences - Base  
Application**

Siebel Life Sciences CRM Marketing Automation Base  
Siebel Life Sciences CRM Sales Base  
Siebel Life Sciences CRM Service Base  
Siebel Life Sciences - General  
Siebel Managed Care Profile  
Siebel Medical Education

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Siebel Payments  
Siebel Prescription Analysis  
Siebel Life Sciences - Base Functionality  
Siebel Life Sciences CRM Marketing Automation option  
Siebel Life Sciences CRM Sales option  
Siebel Life Sciences CRM Service option  
Siebel Life Sciences - General Options  
Siebel Advanced Contracts  
Siebel Business Rules  
Siebel Contract Terms and Conditions  
Siebel Managed Care  
Siebel Managed Care Profile  
Siebel Medical Education  
Siebel Network Order Entry  
Siebel Opportunities and Contracts  
Siebel Pharma Campaigns  
Siebel Prescription Analysis  
Siebel Rollup  
Siebel Samples  
**Siebel Life Sciences - Sales Options**  
Siebel Design Opportunity Management  
Siebel Pricing Authorization Management  
Siebel Pricing Claims Server  
**Siebel Life Sciences - Service Options**  
Siebel Collections  
**Siebel Life Sciences - Sales Options for Medical**  
Siebel Medical Handheld  
Siebel Medical Inventory Management  
**Siebel Life Sciences - Service Options for Medical**  
Siebel Medical Field Service  
**Siebel Life Sciences - Sales Options for Pharma**  
Siebel Pharma Handheld  
Siebel Signature Capture  
*Siebel Life Sciences Pharma Marketing Server*  
Siebel Pharma Marketing Server-First Brand  
Siebel Pharma Marketing Server-Additional Brand  
Siebel Pharma Marketing Server-Unlimited Brands –  
Unlimited records  
Siebel Life Sciences - Applications Not Requiring a Base  
Siebel Medical Handheld Stand Alone  
Siebel Pharma Handheld Stand Alone  
**Siebel Life Sciences - Pharma Handheld Stand Alone  
Options**  
Siebel Expense Reports for Handheld Stand Alone

Siebel Medical Education for Handheld Stand Alone  
Siebel Samples for Handheld Stand Alone  
Siebel Signature Capture Stand Alone  
Siebel Life Sciences - Customer Portal  
Siebel Pharma eService

**Siebel Life Sciences - Customer Portal Options**

Siebel MedEd for Customers  
Siebel Samples for Customers  
Siebel Details

**Siebel Life Sciences - Partner Portal Options**

Siebel Delegated Business Rules for Partners  
Siebel Design Opportunity Management for Partners  
Siebel Life Sciences Field Service for Partners for  
Partners  
Siebel Pricing Authorization Management for Partners

**Siebel Manufacturing - Base  
Application**

Siebel Manufacturing CRM Marketing Automation Base  
Siebel Manufacturing CRM Sales Base  
Siebel Manufacturing CRM Service Base  
Siebel Manufacturing - General  
Siebel Business Rules  
Siebel Contract Terms and Conditions  
Siebel Financial Accounts  
Siebel Lease End-of-Term Processing  
Siebel Personal Lines Claims  
Siebel Manufacturing Automotive  
Siebel Rollup  
Siebel Title Management  
Siebel Vehicle Contracts  
Siebel Work Orders  
Siebel Manufacturing - Service  
Siebel Billing Management  
Siebel Credit Management  
Siebel Fraud Management  
Siebel Manufacturing - Base Functionality  
Siebel Manufacturing CRM Sales option  
Siebel Manufacturing CRM Service option  
Siebel Manufacturing CRM Marketing Automation option

**Siebel Distribution Base  
Applications**

Siebel Distribution CRM Marketing Automation Base  
Siebel Distribution CRM Sales Base

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Siebel Distribution CRM Service Base  
Siebel Distribution – General  
Siebel Contract Terms and Conditions  
Siebel Deductions  
Siebel Distribution - Base Functionality  
Siebel Distribution CRM Marketing Automation option  
Siebel Distribution CRM Sales Option  
Siebel Distribution CRM Service Option

**Siebel Manufacturing -  
General Options**

Siebel Business Rules  
Siebel Contract Terms and Conditions  
Siebel Oil, Gas and Chemicals Contracts  
Siebel Financial Accounts  
Siebel Lease End-of-Term Processing  
Siebel Network Order Entry  
Siebel Personal Lines Claims  
Siebel Premises  
Siebel OGC Contracts  
Siebel Oil, Gas and Chemicals Quote & Order Capture  
Siebel Remarketing  
Siebel Rollup  
Siebel Title Management  
Siebel Vehicle Contracts  
Siebel Work Orders

**Siebel Manufacturing - Sales Options**

Siebel Call Reports  
Siebel Credit Origination  
Siebel Design Opportunity Management  
Siebel Pricing Authorization Management  
Siebel Pricing Claims Server - Up to 20 Users

**Siebel Manufacturing - Service Options**

Siebel Billing Management  
Siebel Collections  
Siebel Credit Management  
Siebel Fraud Management

*Siebel Manufacturing Customer Portal*

Siebel OGC eCustomer  
Siebel OGC eSales  
Siebel OGC eService  
Siebel OGC Web Marketing

**Siebel Distribution - General  
Options**

*Siebel Manufacturing Oil, Gas and Chemicals Customer  
Portal*

Siebel OGC Quote and Order Capture for Customers

Siebel Advanced Contracts

Siebel Contract Terms and Conditions

Siebel Deductions

Siebel Consumer Goods Dynamic Catalog

Siebel Inventory and Order Management

Siebel Network Order Entry

Siebel Distribution Consumer Goods General

Siebel Consumer Goods Customer Order Management  
Administration Server

Siebel Consumer Goods Quote and Order Capture

Demantra Predictive Trade Planning

Siebel Sales Volume Planning

Siebel Trade Promotions

**Siebel Distribution - Sales Options**

Siebel Consumer Goods Sales Handheld

Siebel Van Sales/Delivery

Siebel Group Sales and Event Management

*Siebel Distribution Hospitality Sales*

Siebel Group Inventory and Execution

Siebel Distribution - Applications

Siebel Consumer Goods Sales Handheld DSS Stand  
Alone

**Siebel Manufacturing -  
Customer Portal**

Siebel Oil, Gas, and Chemicals eCustomer

Siebel Oil, Gas, and Chemicals eSales

Siebel Oil, Gas, and Chemicals eService

Siebel Oil, Gas, and Chemicals Web Marketing

Siebel Manufacturing - Customer Portal Options

Siebel Oil, Gas, and Chemicals Quote and Order Capture

Siebel Manufacturing - Partner Portal

Siebel Dealer Portal

Siebel Oil, Gas, and Chemicals Partner Portal

**Siebel Manufacturing - Dealer Portal Options**

Siebel Credit Origination for Partners

Siebel Dealer Advanced Marketing for Partners

Siebel Delegated Business Rules for Partners

Siebel Financial Accounts for Partners

Siebel Remarketing for Partners

Siebel Showroom for Partners

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Siebel Warranty for Partners

**Siebel Manufacturing - Partner Portal Options**

Siebel Design Opportunity Management for Partners

Siebel Pricing Authorization Management for Partners

**Siebel Manufacturing - Partner Portal Options for Oil, Gas and Chemicals**

Siebel Credit Management for Partners

Siebel Fraud Management for Partners

Siebel Oil, Gas, and Chemicals Partner Commerce for Partners

Siebel Oil, Gas, and Chemicals Quote & Order Capture for Partners

**Siebel Distribution - Partner Portal Options for Consumer Goods**

Siebel Deductions for Partners

Siebel Sales Volume Planning for Partners

Siebel Trade Promotions for Partners

**Siebel Public Sector - Base Application**

Siebel Public Sector CRM Base

**Siebel Public Sector - Base Functionality**

Siebel Public Sector CRM option

**Siebel Public Sector - Customer Portal**

Siebel Public Sector eService

**Siebel Public Sector - Partner Portal**

Siebel Public Sector Partner Portal

**Oracle Self-Service E-Billing**

Oracle Self-Service E-Billing Business Edition

Oracle Self-Service E-Billing Consumer Edition

**Siebel Self-Service eBilling**

Siebel eBilling Manager for Consumer

Siebel ePayment Manager

Siebel eStatement Manager

**Siebel Self-Service Communications**

Siebel Communications Billing Analytics Manager

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Siebel Communications Billing Manager for Business  
Siebel Communications Billing Manager for Consumer

**RTD**

Siebel Next Best Action

**Policy Automation Authoring**

Oracle Policy Modeling

**Policy Automation Authoring**

Oracle Policy Automation  
Oracle Policy Automation  
Oracle Policy Automation for Mobile Devices  
Oracle Policy Automation for Oracle CRM On Demand

**Policy Automation General**

Oracle Policy Automation Connector for Siebel  
Oracle Policy Automation Connector for Siebel  
Oracle Policy Automation Connector for Oracle CRM On Demand

**Policy Automation In-Memory Applications**

Oracle In-Memory Policy Analytics

**ATG Commerce**

ATG Web Commerce  
WebCenter Sites for Oracle ATG Web Commerce  
ATG Web Commerce Merchandising  
ATG Web Commerce Service Center  
ATG Web Commerce Search

**ATG Developer and Administrator**

ATG Web Commerce Developer and Administrator

**ATG Knowledge Manager**

ATG Web Knowledge Manager  
ATG Web Knowledge Manager Self-Service

**ATG Business Intelligence**

ATG Web Commerce Business Intelligence  
ATG Web Commerce Business Intelligence Administrator

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### Endeca Search

Endeca Guided Search  
Endeca Experience Manager

### Endeca Search Add-Ons

Endeca Relationship Discovery  
Endeca Text Enrichment  
Endeca Text Enrichment with Sentiment Analysis

### Endeca Developer and Administrator

Endeca Developer

### Knowledge Enterprise Edition

Oracle Knowledge for Contact Center Enterprise Edition  
Oracle Knowledge for Web Self Service Enterprise Edition

### Knowledge Standard Edition

Oracle Knowledge for Contact Center Standard Edition  
Oracle Knowledge for Web Self Service Standard Edition

### Knowledge Analytics

Oracle Knowledge Analytics

### Recommendations Add-ons

Recommendations Additional Catalog On Demand  
Recommendations Large Catalog On Demand

### UPK

Oracle User Productivity Kit Standard (UPK)  
Oracle User Productivity Kit Professional

### Master Data Management - Customer Hub for B2B

Oracle Customer Hub B2B  
Oracle Customer Hub Add-on B2B for Siebel CRM and  
Oracle E-Business Suite

### Customer Hub & Customer Hub Add-on options

option: Oracle Activity Hub B2B  
option: Oracle Field Service Hub B2B

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option: Oracle Marketing Hub B2B

option: Oracle Sales Hub B2B

option: Oracle Service Hub B2B

#### Master Data Management - Customer Hub for B2C

Oracle Customer Hub B2C  
Oracle Customer Hub Add-on B2C for Siebel CRM and  
Oracle E-Business Suite

#### Customer Hub & Customer Hub Add-on options

option: Oracle Activity Hub B2C  
option: Oracle Field Service Hub B2C  
option: Oracle Marketing Hub B2C  
option: Oracle Privacy Management Policy Hub B2C  
option: Oracle Sales Hub B2C  
option: Oracle Service Hub B2C

#### Master Data Management - Vertical Customer Hub

Oracle Automotive Captive Finance Customer Hub  
Oracle Case Hub  
Oracle Higher Education Constituent Hub  
Oracle Life Sciences Customer Hub

#### Master Data Management - Product Information Management (PIM)

Oracle Product Hub  
Oracle Product Hub Add-on

#### Master Data Management - Administrative & Development

Oracle Customer Hub Data Steward  
Oracle Higher Education Constituent Hub Data Steward  
Oracle Product Hub Data Steward

#### Master Data Management - Enterprise Data Quality

Oracle Enterprise Data Quality Address Verification  
Server  
Oracle Enterprise Data Quality Standardization and  
Match  
Oracle Enterprise Data Quality Profile and Audit  
Oracle Enterprise Data Quality Product Data Extension

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## Oracle Watchlist Screening

### Included functionality with each Siebel base application listed

- Accounts
- Activity Management
- Anywhere
- Assignment Manager
- Audit Trail
- Calendar
- Communications Server
- Contacts
- Employees
- Encyclopedia
- Enterprise Application Integration
- Executive Information System
- Global Accounts
- Lead Management
- Literature
- Marketing Development Funds
- Marketing Resource Manager
- Messaging
- Notes and Attachments
- Opportunities and Pipeline
- Personalization
- Price Lists
- Products
- Remote
- Sales Assistant
- Server Sync – Microsoft Exchange Server (Siebel Sync)
- Service Assistant
- Service Requests
- System Software
- Workflow

### Additional included functionality available with Siebel Communications, Media and Energy CRM base applications

Multiple Price Types

### Additional included functionality available with

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**Siebel Financial Services  
base applications**

Financial Profile  
Financial Services Service Request  
Households  
Members

**Additional included  
functionality available with  
Siebel Life Sciences base  
applications**

Households

**Additional included  
functionality available with  
Siebel Manufacturing CRM  
base applications**

Automotive Sales History  
Automotive Service History  
Automotive Tools  
Vehicles  
Households

**Additional included  
functionality available with  
the Siebel Distribution CRM  
base application**

Buying Groups  
Households  
Objectives  
Visits  
Routes

**Additional included  
functionality available with  
Siebel Public Sector base  
applications**

Households  
Case Management  
Incident Management  
Evidence Management  
Lead Management  
Immigration Contacts  
Disease and Medication Management

**Oracle RightNow**

Oracle RightNow Dynamic Agent Desktop Cloud Service

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Oracle RightNow Standard Dynamic Agent Desktop  
Cloud Service  
Oracle RightNow Enterprise Dynamic Agent Desktop  
Cloud Service  
Oracle RightNow Enterprise Contact Center Dynamic  
Agent Desktop Cloud Service  
Oracle RightNow Standalone Chat Dynamic Agent  
Desktop Cloud Service  
Oracle Standalone Cobrowse Dynamic Agent Desktop  
Cloud Service  
Oracle RightNow Dynamic Agent Knowledgebase Cloud  
Service  
Oracle RightNow Cloud Service - Desktop Seats Add-  
Ons  
Oracle RightNow Chat Cloud Service  
Oracle RightNow Cobrowse Cloud Service  
Oracle RightNow Cobrowse Remote Support Cloud  
Service  
Oracle RightNow Contextual Workspaces Cloud Service  
Oracle RightNow Guided Assistance Cloud Service  
Oracle RightNow Agent Scripting Cloud Service  
Oracle RightNow Standalone Foundation Agent  
Knowledgebase Cloud Service  
Oracle RightNow Standalone Advanced Agent  
Knowledgebase Cloud Service  
Oracle RightNow Non-Contact Center User Cloud  
Service  
Oracle RightNow Social Monitor Cloud Service  
Oracle Policy Automation for Agents Cloud Service  
Oracle Policy Automation Mobile Cloud Service  
Oracle Policy Automation Collaboration Cloud Service  
Oracle RightNow Connect Web Services API Operations  
Monthly  
  
Oracle RightNow Connect Web Services API Operations Service Period Pool  
Oracle RightNow Instance Cloud Service  
Oracle RightNow Interface Cloud Service  
Oracle Additional Test Environment for Oracle RightNow  
Cloud Service  
Oracle RightNow Single Sign-On Cloud Service  
Oracle RightNow Website Search Cloud Service  
Oracle Field Service Core Manage Cloud Service  
Oracle Field Service Mobility Cloud Service  
Oracle Field Service Routing Cloud Service  
Oracle Field Service Capacity Cloud Service  
Oracle Field Service Customer Communication Cloud  
Service  
Oracle Field Service Collaboration Cloud Service  
Oracle Field Service Smart Location Cloud Service

Oracle Field Service Forecasting Cloud Service  
Oracle Field Service ETAWorkforce Cloud Service for  
Salesforce  
Oracle Field Service ETAWorkforce Connector Cloud  
Service for Salesforce  
Oracle Field Service Dedicated Hosting Environment  
Cloud Service  
Oracle Additional Test Environment for Oracle Field  
Service Cloud Service  
Oracle RightNow Cloud Service Cloud Offerings  
Oracle RightNow Cloud Platform Cloud Service  
Oracle RightNow Dedicated Database with Encryption  
Cloud Service  
Oracle RightNow PCI Certified Cloud Platform Cloud  
Service  
Oracle RightNow Cloud Platform for United States  
Government Cloud Service  
Oracle RightNow Cloud Platform for United Kingdom  
Government Cloud Service  
Oracle RightNow Cloud Platform for United States  
Department of Defense Cloud Service  
TELUS Hosting Service for Oracle RightNow Customers  
TELUS Hosting Service for Internal TELUS Business  
Units  
Oracle RightNow Cloud Service Support Add-Ons  
Oracle RightNow Custom Domain SSL Application  
Hosting  
Oracle Virtual Private Network for Oracle RightNow Cloud  
Service  
Oracle Virtual Private Network for Oracle Field Service  
Cloud Service  
Oracle RightNow Additional Mailbox  
Oracle RightNow Dedicated Outbound IP Address  
Oracle RightNow Service Cloud Implementation Services  
Base Package: Oracle RightNow Solution  
Implementation Service for Knowledge Management and  
Incident Management  
Base Package: Oracle RightNow Solution  
Implementation Service for Knowledge Management and  
Standalone Chat  
Base Package: Oracle RightNow Solution  
Implementation Service for Knowledge Management  
Add-On: Managing Multiple Interfaces (First additional  
interface)  
Add-On: Managing Multiple Interfaces (each additional  
interface after 1st)  
Add-On: Customer Portal (Standard Widgets) - Single  
Interface/Page Set  
Add-On: Customer Portal Technical Coaching (Do-It-  
Yourself)  
Add-On: Customer Portal Branding and Styling (Level  
1)

Add-On: Customer Portal Branding and Styling (Level 2)

Add-On: Feedback/Closed Incident Survey (1st interface)

Add-On: Feedback/Closed Incident Survey (each additional interface)

Add-On: Chat (1st interface)

Add-On: Chat (each additional interface)

Add-On: Co-Browse (1st Interface, Can be sold stand-alone)

Add-On: Co-Browse (each additional interface)

Add-On: Co-Browse Security Bundle (Delivered by LiveLook, RightNow PM included)

Add-On: Cloud Monitor (1st interface)

Add-On: Cloud Monitor (each additional interface)

Add-On: Dynamic Agent Workspaces/Workflow (1st interface)

Add-On: Dynamic Agent Workspaces/Workflow (each additional interface)

Add-On: Guided Assistance (1st interface)

Add-On: Guided Assistance (each additional interface)

Add-On: Agent Scripting (1st interface)

Add-On: Agent Scripting (each additional interface)

Add-On: Outbound (single interface)

Add-On: Sales (single interface)

Add-On: Using the Data Import Wizard

Add-On: Configuring Custom Objects

Add-On: Configuring Web Indexer

Add-On: Basic Screen Pop

Add-On: Technical Coaching-API

Add-On: Technical Coaching - Single Sign-On (SAML/PTA)

Add-On: RightNow Self-Service for Facebook Self- and Assisted-Service

Add-On: Knowledge Syndication

Oracle Virtual Private Network Setup Fee Cloud Service

Oracle Live Help Cloud Service Implementation Services

Oracle Live Help Chat Cloud Service Implementation

Oracle Live Help Click-to-Call Cloud Service Implementation

Oracle Live Help FTP Data Feed Cloud Service Implementation

Oracle Live Help Data Post Cloud Service Implementation

Oracle Engagement Engine Cloud Service Implementation Services

Oracle Engagement Engine Cloud Service Set-Up Service

Oracle Engagement Engine Cloud Service Implementation

Oracle Click-to-Call Cloud Service Implementation Services  
Oracle Click-to-Call Cloud Service Implementation  
Oracle RightNow Service Cloud Import/Export Services  
Oracle RightNow Data Export Service  
Oracle RightNow Service Cloud Business Services  
Oracle RightNow and Oracle Live Help Remote Product Coaching Service  
Oracle RightNow Knowledgebase Optimization Engagement Service  
Oracle RightNow Analytics Optimization Engagement Service  
Oracle RightNow General Optimization Engagement Onsite Service - Onsite  
Oracle RightNow General Optimization Engagement Remote Service - Remote  
Oracle RightNow Computer Telephony Integration Discovery Service  
Oracle RightNow Customization Support  
Oracle RightNow Customization Support Services Pool  
Oracle RightNow Service Cloud Managed Services  
Oracle RightNow and Oracle Live Help Cloud Managed Services  
Oracle RightNow Service Cloud Education Services  
Oracle Learning Credits  
Oracle RightNow Service Cloud Pre-Paid Services  
Oracle RightNow Universal Service Credits  
Oracle RightNow Desktop Workflow Cloud Service  
Oracle Policy Automation Agent Cloud Service  
Oracle RightNow Web Cloud Service - Billable Sessions  
Oracle RightNow Universal  
Oracle RightNow Emails Cloud Service - Emails Sent  
Oracle RightNow Experience Routing Cloud Service  
Oracle RightNow Emails Sent Monthly  
Oracle RightNow Emails Sent  
Oracle RightNow Emails Sent Service Period Pool  
Oracle RightNow Connect Web Services API Operations  
Oracle RightNow Connect Web Services API Operations Service

**Social Relationship Management**

Oracle Social Engagement and Monitoring Base  
Social Engagement and Monitoring Cloud Service (Essential/Select/Advanced/Elite Edition)  
Oracle Social Engagement and Monitoring Add-Ons  
Oracle Social Engagement and Monitoring Cloud Service - Additional Engagement User  
Social Engagement and Monitoring Cloud Service

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Oracle Social Marketing Base  
Social Marketing Cloud  
Service(Essential/Select/Advanced/Elite Edition)  
Oracle Social Marketing Add-Ons  
Social Marketing Shop Cloud Service  
Social Marketing Games Cloud Service  
Oracle Social Relationship Management Add-Ons  
Social Relationship Management Cloud Service

## Eloqua

Eloqua Platforms  
Eloqua Marketing Basic Cloud Service  
Eloqua Marketing Standard Cloud Service  
Eloqua Marketing Enterprise Cloud Service  
Eloqua Marketing for Partners Cloud Service  
Eloqua Platform Verticals  
Eloqua Marketing for Asset Management Cloud Service  
Eloqua Marketing for Communications Standard Cloud Service  
Eloqua Marketing for Entertainment Cloud Service  
Eloqua Marketing for Higher Education Cloud Service  
Eloqua Marketing for Insurance Cloud Service  
Eloqua Marketing for Life Sciences Cloud Service  
Eloqua Marketing for Life Sciences Consumers Cloud Service  
Eloqua Marketing for Life Sciences Professionals Cloud Service  
Eloqua Marketing for Manufacturing Basic Cloud Service  
Eloqua Marketing for Manufacturing Standard Cloud Service  
Eloqua Marketing for Nonprofit Cloud Service  
Eloqua Marketing for Utilities Cloud Service  
Eloqua Marketing for Wealth Management Cloud Service  
Eloqua Platform Add-Ons  
Eloqua Advanced Lead Scoring Cloud Service  
Eloqua Advertising Cloud Service  
Eloqua Event Management Cloud Service  
Eloqua Security Administration Cloud Service  
Content Marketing  
Content Marketing Lite Cloud Service  
Content Marketing Basic Cloud Service  
Content Marketing Standard Cloud Service  
Content Marketing Enterprise Cloud Service  
Content Marketing Add-Ons  
Content Marketing Additional 10 Users Cloud Service

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Content Marketing Additional Business Unit Cloud Service  
Content Marketing Additional Publisher Cloud Service  
Eloqua Platform BI Add-Nos  
Eloqua Business Intelligence Cloud Service  
Eloqua Sales/CRM Integration Add-On's  
Eloqua Engage Cloud Service  
Eloqua Customer Profiler Cloud Service  
Eloqua Plug-in Cloud Service for Salesforce.com  
Eloqua Engage, Customer Profiler and Plug-in Cloud Service for Salesforce.com  
Eloqua Marketing Additional Users  
Eloqua Marketing Additional User Cloud Service  
Eloqua Identity Users  
Eloqua Identity Cloud Service for Salesforce.com  
Eloqua Additional Environments  
Eloqua Basic Additional Test Environment Cloud Service  
Eloqua Standard Additional Test Environments Cloud Service  
Eloqua Enterprise Additional 5 Environments Cloud Service  
Eloqua Secure Microsite (SSL Encryption) Add-On's  
Eloqua SSL Certificate Self Purchase  
Eloqua Technical Add-On's  
Eloqua Advanced Data Security Cloud Service  
Eloqua Data Tools Cloud Service  
Eloqua HIPAA Advanced Data Privacy Cloud Service  
Eloqua Priority Email Cloud Service  
Eloqua Private Storage Cloud Service  
Eloqua Marketing Approvals Cloud Service  
Eloqua Marketing Basic Additional Allotments Cloud Service  
Eloqua Marketing Standard Additional Allotments Cloud Service  
Match Multiplier Cloud Service  
Eloqua Branding & Deliverability  
Eloqua Standard Deliverability Cloud Service  
Eloqua Enterprise Deliverability Cloud Service  
Eloqua Premium Deliverability Cloud Service  
Eloqua Additional Deliverability Tests Cloud Service

**Taleo**

Taleo Enterprise Cloud Service Platform  
Taleo Platform Cloud Service  
Taleo Hosted Connect Integration Cloud Service  
Taleo Premium File Attachments Limits Cloud Service

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Taleo Premium Data Limits Cloud Service  
Taleo Enterprise Cloud Service Options  
Taleo Enterprise Learn  
Taleo Learn Cloud Service  
Taleo Learn External User Cloud Service  
Taleo Enterprise Recruiting  
Taleo Recruiting Cloud Service  
Taleo Recruiting High Volume Cloud Service  
Taleo Onboarding Cloud Service  
Taleo Enterprise Talent  
Taleo Scheduling Cloud Service  
Taleo Sourcing Cloud Service  
Taleo Performance Management Cloud Service  
Taleo Goal Management Cloud Service  
Taleo Succession Planning Cloud Service  
Taleo Development Planning Cloud Service  
Taleo Enterprise Recruiting Assessment Content  
Taleo Hourly Assessment Content Cloud Service  
Taleo Store Manager Assessment Content Cloud Service  
Taleo Social Sourcing  
Taleo Social Sourcing Cloud Service  
Optional Services  
Additional Test Environment for Oracle Taleo Enterprise  
Cloud Service  
Taleo Archive Environment Cloud Service  
Taleo Learn Additional Storage Cloud Service  
Virtual Private Network for Oracle Taleo Enterprise Cloud  
Service  
Virtual Private Network Setup Fee  
Taleo Business Edition  
TBE Base Platform Cloud Service  
TBE Recruiting Cloud Service  
TBE Onboarding Cloud Service  
TBE Compensation Cloud Service  
TBE Performance Management Cloud Service  
TBE Learn Cloud Service  
TBE Learn External User Cloud Service  
Taleo Business Edition - Integrations  
TBE Integration Standard Cloud Service  
TBE Integration Custom Cloud Service  
Oracle Test Environment for Oracle TBE Cloud Service  
Professional Services - Taleo Remote Systems  
Administration  
Oracle HCM Cloud Remote System Administration  
Taleo Remote Systems Administration

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Taleo Learn with Taleo Enterprise Smart Organization  
Integration  
Professional Services - Taleo Social and Community  
Connect  
Taleo Social Sourcing Functional Consulting  
Taleo Social Sourcing Branding & Design  
Taleo Social Sourcing (TSS) - Customer HRIS to Social  
Sourcing Integration  
Taleo Social Sourcing Single Sign-On (SSO)  
Taleo Social Sourcing Taleo Enterprise Edition (TEE)  
Performance to Social Sourcing Integration  
Taleo Social Sourcing Implementation for non-Taleo  
Recruiting Products  
Taleo Social Sourcing for Business Edition  
Implementation  
Taleo Social Sourcing Custom Job Feed Integration

### Oracle Fusion Applications

Oracle Fusion Financials  
Fusion Accounting Hub  
Fusion Advanced Collections  
Fusion Automated Invoice Processing  
Fusion Expenses  
Fusion Financial Reports Center  
Fusion Financials  
Fusion Revenue Management  
Fusion Transactional Business Intelligence for Financials  
Oracle Fusion Procurement  
Fusion Procurement Contracts  
Fusion Purchasing  
Option: Fusion Sourcing  
Option: Fusion Supplier Portal  
Fusion Supplier Qualification Management  
Fusion Self Service Procurement  
Fusion Transactional Business Intelligence for  
Procurement  
Oracle Fusion Project Portfolio Management  
Fusion Project Billing  
Option: Fusion Grants Management  
Fusion Project Contracts  
Fusion Project Control  
Fusion Project Costing  
Fusion Project Integration Gateway  
Fusion Project Performance Reporting  
Fusion Transactional Business Intelligence for Projects  
Fusion Project Management  
Fusion Project Resource Management

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Fusion Task Management  
Oracle Fusion Human Capital Management  
Fusion Absence Management  
Fusion Benefits  
Fusion Global Human Resources  
Fusion Global Payroll  
Fusion Global Payroll Interface  
Fusion Goal Management  
Fusion Performance Management  
Fusion Talent Review and Succession Management  
Fusion Time and Labor  
Fusion Transactional Business Intelligence for Human  
Capital Management  
Fusion Workforce Compensation  
Fusion Talent Management Base  
Fusion Workforce Reputation Management  
Oracle Fusion Supply Chain Management  
Fusion Distributed Order Orchestration  
Fusion Distributed Order Orchestration User  
Fusion Global Order Promising  
Fusion Inventory Management  
Fusion Innovation Management  
Fusion Product and Catalog Management  
Fusion Product Hub  
Fusion Product Hub Data Steward  
Fusion Product Hub for Communications  
Fusion Product Hub for Retail  
Fusion Product Hub Portal  
Fusion Transactional Business Intelligence for Supply  
Chain Management  
Oracle Fusion Customer Relationship Management -  
Sales  
Fusion CRM Base  
Fusion CRM Desktop  
Fusion Enterprise Contracts Base  
Fusion Incentive Compensation  
Fusion Opportunity Landscape  
Fusion Quota Management  
Fusion Sales Campaigns  
Fusion Sales Catalog  
Fusion Sales Predictor  
Fusion Smart Phone Edition  
Fusion Territory Management  
Fusion Transactional Business Intelligence for Customer  
Relationship Management

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Assinado eletronicamente por **MARICLER BRANCO GOMES SOBRAL**, **Operação de Informática**, em 18/02/2026 14:48:01

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Oracle Fusion Customer Relationship Management - Marketing  
Fusion Email Marketing Server  
Fusion Marketing  
Fusion Marketing Segmentation  
Oracle Fusion Partner Relationship Management  
Fusion Incentive Compensation for Channel Managers  
Fusion Partner Relationship Management for Channel Managers  
Fusion Partner Relationship Management for Partners  
Oracle Fusion Customer Relationship Management - Customer Data Management  
Fusion Customer Hub Data Steward  
Fusion Customer Hub for Organizations  
Fusion Customer Management Foundation for Organizations  
Fusion Customer Hub for Persons  
Fusion Customer Management Foundation for Persons  
Fusion Data Quality Address Cleansing  
Fusion Data Quality Matching  
Oracle Fusion Application Tools  
Fusion Applications Extensibility Framework  
Oracle Fusion Governance, Risk and Compliance  
Fusion Application Access Controls Governor  
Option: Fusion Application Access Controls for Fusion Applications  
Application Testing  
Functional Testing Suite for Oracle Applications  
Load Testing Suite for Oracle Applications  
User Productivity Kit  
User Productivity Kit Standard  
User Productivity Kit Professional  
User Productivity Kit Content Materials for Fusion Financials  
Oracle User Productivity Kit for Oracle Fusion Assets  
Oracle User Productivity Kit for Oracle Fusion General Ledger  
Oracle User Productivity Kit for Oracle Fusion Payables  
Oracle User Productivity Kit for Oracle Fusion Receivables  
User Productivity Kit Content Materials for Fusion Human Capital Management  
Oracle User Productivity Kit for Oracle Fusion Global Human Resources  
User Productivity Kit Content Materials for Fusion Procurement  
Oracle User Productivity Kit for Oracle Fusion Purchasing  
Oracle User Productivity Kit for Oracle Fusion Self Service Procurement

User Productivity Kit Content Materials for Fusion Project  
Portfolio Management  
Oracle User Productivity Kit for Oracle Fusion Project  
Portfolio Management  
User Productivity Kit Content Materials for Fusion Supply  
Chain Management  
Oracle User Productivity Kit for Oracle Fusion Distributed  
Order Orchestration  
User Productivity Kit Content Materials for Other  
Oracle User Productivity Kit for Oracle Fusion Functional  
Setup Manager

**Thin Client and Virtual  
Desktop**

Sun Ray Software  
Virtual Desktop Infrastructure  
Secure Global Desktop - Windows  
Secure Global Desktop - Multi-Platform

**BPS - Human Resources -  
EBS**

Human Resources - Oracle  
Payroll - Oracle  
Advanced Benefits - Oracle  
iLearning - Oracle  
Learning Management - Oracle  
iRecruitment - Oracle  
Time and Labor - Oracle  
Internet Expenses - Oracle  
Incentive Compensation - Oracle  
Compensation Workbench - Oracle  
Performance Management - Oracle  
Succession Planning  
Incentive Compensation Analytics for Oracle Data  
Integrator  
WebCenter Portal

**BPS - HRMS - Business  
Intelligence Applications**

Human Resources Analytics, Fusion Edition

**BPS - HRMS - Other -  
Applicable to EBS and  
PeopleSoft**

Oracle Workforce Scheduling

**BPS - HRMS - PeopleSoft**

Human Resources - PeopleSoft

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Payroll - PeopleSoft  
Payroll Interface - PeopleSoft  
Helpdesk for Human Resources - PeopleSoft  
Benefits Administration - PeopleSoft  
Enterprise Learning Management - PeopleSoft  
Recruiting Solutions - PeopleSoft  
Time and Labor - PeopleSoft  
Expenses - PeopleSoft  
Internet Expenses - PeopleSoft  
Pension Administration - PeopleSoft  
Stock Administration - PeopleSoft  
ePerformance - PeopleSoft  
eCompensation - PeopleSoft  
Absence Management - PeopleSoft  
Succession Planning - PeopleSoft  
HRMS Portal Pack – PeopleSoft

**BPS - PeopleSoft - Financials**

eSettlements  
Financials  
Financials Portal Pack  
Transaction Billing Processor  
Treasury  
Financials Warehouse  
Financials Warehouse for Public Sector and Higher  
Education

**BPS - PeopleSoft - Campus  
Solutions**

Gradebook  
Campus Self Service  
Contributor Relations  
Student Administration  
Student Administration Integration Pack  
Products  
Interaction Hub  
Campus Solutions Warehouse  
Fusion Campus Solutions Intelligence for PeopleSoft  
Enterprise

**BPS - Oracle Health Sciences**

Oracle Adverse Event Reporting System  
Oracle Clinical  
Oracle Clinical Option: Oracle Distributed Study  
Conduct

Oracle Remote Data Capture  
Oracle Thesaurus Management System  
Oracle Life Sciences Data Hub  
Oracle Health Sciences Clinical Development Analytics  
Oracle Healthcare Data Repository

**BPS - Oracle Argus**

Oracle Argus Safety Japan  
Oracle Argus Enterprise Edition  
Oracle Argus Standard Edition  
Oracle Clinical Development Analytics  
Oracle Operating Room Analytics  
Oracle Healthcare Data Warehouse Foundation

**BPS - Siebel Health Sciences**

Siebel CRM Base for Clinical Trial Management System  
Siebel Contracts for Clinical Trial Management System  
Siebel Document Tracking for Clinical Trial Management System  
Siebel Partner Portal for Clinical Trial Management System  
Siebel Payments for Clinical Trial Management System  
Siebel Project and Resource Management for Clinical Trial Management System  
Siebel Project Cost Tracking for Clinical Trial Management System  
Siebel Protocol Builder for Clinical Trial Management System  
Siebel Trip Reports for Clinical Trial Management System  
Siebel Account Profiles for Clinical Trial Management System  
Siebel Contact Profiles for Clinical Trial Management System  
Siebel Profiles for Clinical Trial Management System  
Siebel Adverse Events and Complaints  
Siebel Anywhere  
Siebel Remote Client

**BPS - BI Applications, Fusion Edition - CRM Analytics**

Service Analytics  
Marketing Analytics  
Service Analytics, Fusion Edition  
Marketing Analytics, Fusion Edition  
Business Intelligence Publisher

**BPS - Procurement - EBS**

Purchasing - Oracle

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Option: Sourcing - Oracle  
Option: Sourcing Optimization - Oracle  
Option: iSupplier Portal - Oracle  
Option: Procurement Contracts - Oracle  
Option: Services Procurement - Oracle  
Option: Advanced Pricing - Oracle  
iProcurement - Oracle  
Business Approvals Connector for Managers - Oracle  
Supplier Lifecycle Management

**BPS - PeopleSoft - Supply  
Chain Management**

Catalog Management  
Discrete Manufacturing  
eProcurement  
eSupplier Connection  
Inventory  
Option: Mobile Inventory Management  
Order Management  
Supply Planning  
Purchasing  
Services Procurement  
Strategic Sourcing  
Supplier Contract Management

**BPS - Master Data  
Management - EBS**

Supplier Hub  
Supplier Hub Add-On for Oracle E-Business Suite  
Supplier Hub Data Steward

**BPS - Procurement - Business  
Intelligence Applications**

Procurement & Spend Analytics, Fusion Edition  
Spend Classification

**BPS - Logistics - EBS**

Oracle Transportation Management  
Option: Transportation Operational Planning  
Option: Logistics Inventory Visibility  
Option: Forwarding and Brokerage Operations  
Option: Freight Payment, Billing and Claims  
Option: Transportation Sourcing  
Option: Transportation Cooperative Routing  
Option: Fusion Transportation Intelligence  
Option: Fleet Management  
Oracle Global Trade Management

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**BPS - JD Edwards  
EnterpriseOne**

Option: Trade Compliance  
Option: Customs Management  
Option: Global Trade Intelligence

Oracle Technology Foundation for JD Edwards  
EnterpriseOne  
System Foundation - JD Edwards EnterpriseOne  
Financials - JD Edwards EnterpriseOne  
Financial Management and Compliance Console - JD  
Edwards EnterpriseOne  
Procurement and Subcontract Management - JD  
Edwards EnterpriseOne  
Inventory Management - JD Edwards EnterpriseOne  
Requirements Planning - JD Edwards EnterpriseOne  
Sales Order Management - JD Edwards EnterpriseOne  
Advanced Pricing - JD Edwards EnterpriseOne  
Manufacturing Management - JD Edwards EnterpriseOne  
Plant Manager Dashboard - JD Edwards EnterpriseOne  
Project Costing - JD Edwards EnterpriseOne  
Contract and Services Billing - JD Edwards  
EnterpriseOne

**BPS - User Productivity Kit**

User Productivity Kit Standard  
User Productivity Kit Professional

**BPS - Financial and  
Accounting**

Oracle Financials  
Advanced Collections  
iReceivables  
Treasury  
Financials Accounting Hub  
Loans  
Oracle Enterprise Governance, Risk, and Compliance  
Manager  
Option: Oracle Financial Governance  
Application Access Controls Governor  
Hyperion Financial Management Plus  
Financial Analytics, Fusion Edition

**BPS - Oracle Insurance**

Oracle Insurance Policy Administration for Life and  
Annuity  
Oracle Insurance Insbridge Rating and Underwriting  
Oracle Documaker Standard Edition

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Oracle Documaker Enterprise Edition

### BPS - Value Chain Planning

Demantra Demand Management  
Option: Demantra Advanced Forecasting and  
Demand Modeling  
Option: Demantra Real-time Sales and Operations  
Planning  
Demantra Predictive Trade Planning  
Option: Demantra Deduction and Settlement  
Management  
Option: Demantra Trade Promotion Optimization  
Advanced Supply Chain Planning  
Option: Constraint Based Optimization  
Inventory Optimization  
Strategic Network Optimization  
Service Parts Planning  
Global Order Promising  
Advanced Planning Command Center  
Collaborative Planning  
Rapid Planning  
Demand Signal Repository

### BPS - Primavera

Primavera P6 Enterprise Project Portfolio Management  
Primavera P6 Professional Project Management  
Primavera P6 Progress Reporter  
Primavera P6 Analytics  
Primavera 6 Enterprise Project management Web  
Services  
Primavera Contract Management Web Services  
Primavera Portfolio Management  
Primavera Risk Analysis  
Primavera Capital Planning and Investment Control  
Budgeting  
Primavera Contract Management, Business Intelligence  
Publisher Edition

### BPS - AutoVue Enterprise Visualization

Autovue Office  
Autovue 2D Professional  
Autovue EDA Professional  
Autovue VueLink Integration  
AutoVue Office Document Print Service  
AutoVue 2D Document Print Service

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**BPS - Agile Product Lifecycle Management**

Agile Product Collaboration  
Agile Product Governance and Compliance  
Agile Product Cost Management  
Agile Product Quality Management  
Agile Product Portfolio Management  
AutoVue 2D Professional for Agile  
Product Lifecycle Analytics

**BPS - Agile Product Lifecycle Management for Process**

Agile Product Data Management for Process  
Option: Agile Formulation and Compliance for Process  
Option: Agile Product Supplier Collaboration for Process  
Option: Agile Product Quality Management for Process  
Agile New Product Development and Introduction for Process

**Crystal Ball**

Crystal Ball  
Crystal Ball Decision Optimizer  
Crystal Ball Suite  
Crystal Ball Enterprise Performance Management  
Academic  
Crystal Ball Classroom Student Edition  
Crystal Ball Classroom Faculty Edition  
User Productivity Kit  
User Productivity Kit Standard  
User Productivity Kit Professional  
User Productivity Kit Content Materials for Oracle Crystal Ball  
User Productivity Kit for Oracle Crystal Ball

**Primavera**

Primavera P6 Enterprise Project Portfolio Management  
Primavera P6 Progress Reporter  
Primavera P6 Professional Project Management  
Primavera Analytics  
Primavera P6 Analytics  
Primavera Contract Management, Business Intelligence  
Publisher Edition  
Primavera Earned Value Management  
Primavera Risk Analysis  
Primavera Portfolio Management

Primavera Capital Planning and Investment Control  
Budgeting  
Primavera Data Warehouse  
Primavera P6 Reporting Database  
Primavera Contractor  
Products - Unifier  
Primavera Unifier Project Controls  
Primavera Facility Management  
Primavera Real Estate Management  
Primavera Unifier Portal User  
Products - Instantis  
Instantis EnterpriseTrack  
Instantis EnterpriseTrack Timesheets  
Products - Oracle Primavera Prime  
Oracle Primavera Prime Capital Plan Management  
Oracle Primavera Prime Project and Program  
Management  
Oracle Primavera Prime Risk Management  
Integration Products  
Primavera Gateway  
Primavera P6 Enterprise Project Portfolio Management  
Web Services  
Primavera Contract Management Web Services  
User Productivity Kit  
User Productivity Kit Standard  
User Productivity Kit Professional  
User Productivity Kit Content Materials for Primavera  
Oracle User Productivity Kit for Primavera P6 Enterprise  
Project Portfolio Management  
Oracle User Productivity Kit for Primavera P6 Enterprise  
Project Portfolio Management, Reporting  
Oracle User Productivity Kit for Primavera P6 Team  
Member  
Oracle User Productivity Kit for Primavera P6 Progress  
Reporter  
Oracle User Productivity Kit for Primavera Contract  
Management  
Oracle User Productivity Kit for Primavera Portfolio  
Management  
Oracle User Productivity Kit for Primavera Unifier Project  
Controls  
Oracle User Productivity Kit for Instantis EnterpriseTrack  
User Productivity Kit Content Materials for Oracle  
Primavera Prime  
Oracle User Productivity Kit for Oracle Primavera Prime  
Capital Management  
Others Products  
Primavera Sure TraK  
Primavera Contractor

Primavera Inspire for SAP  
Primavera Web services  
Primavera P3 Project Planner  
Primavera Evolve (Controlled Availability)  
Primavera P3e Planner / Scheduler  
Primavera P3e Engineer  
Primavera P6 Enterprise Project Portfolio Management  
Cloud Service  
Primavera P6 Progress Reporter Cloud Service  
Primavera P6 Enterprise Project Portfolio Management  
Web Services Cloud Service  
Primavera Unifier Project Controls Cloud Service  
Primavera Facility Management Cloud Service  
Primavera Real Estate Management Cloud Service  
Primavera Unifier Portal User Cloud Service  
AutoVue 2D Professional Cloud Service  
Primavera Analytics Cloud Service  
Primavera Cloud Service Additional 10 GB Database  
Storage  
Primavera Cloud Service Additional 50 GB File Storage  
Primavera Cloud Service Additional Production Database  
- Production Environment - Hosted Named User  
Primavera Cloud Service Additional Nonproduction  
Environment - Nonproduction Environment  
Instantis EnterpriseTrack Cloud Service  
Instantis EnterpriseTrack Timesheets Cloud Service  
Instantis Cloud Service Additional 1 GB File Storage  
Instantis Cloud Service Additional Nonproduction  
Environment - Nonproduction Environment  
Oracle Primavera Prime Capital Plan Management Cloud  
Service  
Oracle Primavera Prime Project and Program  
Management Cloud Service  
Oracle Primavera Prime Risk Management Cloud  
Service

**Business Intelligence  
Technology Products**

Business Intelligence  
Standard Edition One Business Intelligence Technology  
Products  
Standard Edition One  
Suite Enterprise Edition Plus  
Suite Enterprise Edition Plus Upgrade Only  
  
Server Enterprise Edition  
Business Intelligence Publisher  
Business Intelligence Foundation Suite

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Business Intelligence Foundation Suite (Business Intelligence Suite Enterprise Edition)

Disconnected Analytics

Server Administrator

Scorecard and Strategy Management

Business Intelligence Mobile

Business Intelligence Publisher for Oracle Applications

Business Intelligence Foundation Suite for Oracle Applications

Business Intelligence Suite Enterprise Edition Plus for Oracle Applications

### **Business Intelligence Server Enterprise Edition Options**

Interactive Dashboard

Delivers

Answers

Office Plug-in

Reporting and Publishing

### **Business Intelligence Data Integration Technology**

Data Integrator and Application Adapter for Data Integration

Data Integrator for Oracle Business Intelligence

Informatica PowerCenter and PowerConnect Adapters

Metadata Management for Oracle Business Intelligence

### **Real-Time Decision (RTD) Technology**

Real-Time Decision Server

### **Hyperion Business Intelligence Technology**

Essbase Plus

Hyperion Interactive Reporting

Hyperion SQR Production Reporting

Hyperion Financial Reporting

Hyperion Web Analysis

### **Endeca Business Intelligence**

Endeca Information Discovery Studio

Endeca Information Discovery Integrator

Endeca Server

Endeca Text Enrichment

Endeca Text Enrichment with Sentiment Analytics

Endeca Web Acquisition Toolkit

### **Big Data Business Intelligence**

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Big Data Discovery

## WebCenter Products

### WebCenter Suite Plus

WebCenter Portal for Oracle Applications  
WebCenter Imaging for Oracle Applications  
WebCenter Portal  
WebCenter Content  
WebCenter Sites  
WebCenter Sites Satellite Server  
WebCenter Universal Content Management  
WebCenter Imaging  
WebCenter Forms Recognition  
WebCenter Enterprise Capture  
WebCenter Enterprise Capture Standard Edition  
WebCenter Capture  
WebCenter Distributed Capture  
WebCenter Real-Time Collaboration

### WebCenter Sites Options

WebCenter Sites Mobile Option  
WebCenter Sites Mobility Server

### WebCenter Adapters

WebCenter Applications Adapter  
WebCenter Adapter for EMC Documentum  
WebCenter Adapter for IBM FileNet  
WebCenter Adapter for IBM Lotus Domino  
WebCenter Adapter for Microsoft SharePoint  
WebCenter Adapter for Symantec Enterprise Vault  
WebCenter Adapter Framework

## Identity Management Products

### Enterprise Identity Services Suite

Identity Governance Suite  
Directory Services Plus  
Access Management Suite Plus  
Enterprise Single Sign-On Suite Plus  
Identity and Access Management Suite Plus  
Access Manager  
Identity Federation  
Entitlements Server

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Entitlements Server Security Module  
Identity Manager  
Identity Manager Connector  
Mobile Security Suite  
Secure Mobile Mail Manager  
Identity Management Enterprise Management  
Management Pack Plus for Identity Management  
Discoverer Desktop Edition  
Programmer  
Internet Developer Suite

**WebCenter Management**

Management Pack for WebCenter

**Other Infrastructure Management**

Configuration Management Pack for Applications  
System Monitoring Plug-in for Non Oracle Databases  
System Monitoring Plug-in for Non Oracle Middleware  
Management Pack for Non-Oracle Middleware  
Data Masking and Subsetting Pack for Non-Oracle  
Databases

**Service Management**

Real User Experience Insight

**Applications**

Application Management Suite for Oracle E-Business  
Suite  
Application Management Suite for Siebel  
Application Management Suite for PeopleSoft  
Application Management Suite for JD Edwards  
EnterpriseOne  
Application Management Suite for Oracle Fusion  
Applications  
Identity and Access Management Suite Plus for Oracle  
Applications

**Application Testing**

Load Testing Developer Edition  
Load Testing Controller  
Load Testing  
Load Testing Accelerator for Web Services  
Application Replay Pack  
Load Testing Accelerator for Oracle Database  
Functional Testing

Functional Testing Accelerator for Web Services  
Test Manager  
Cloud Management Pack for Testing

**Collaboration**

Collaboration  
Beehive Enterprise Collaboration Server

**Oracle BigMachines**

Oracle BigMachines  
Oracle BigMachines CPQ Base  
BigMachines CPQ Standard Edition Cloud Service  
BigMachines CPQ Enterprise Edition Cloud Service  
BigMachines CPQ Premium Edition Cloud Service

**Business Intelligence Server  
Enterprise Edition Options**

Interactive Dashboard  
Delivers  
Answers  
Office Plug-in  
Reporting and Publishing

Business Intelligence Suite Enterprise Edition Plus  
Options  
Business Intelligence Management Pack

Business Intelligence Data Integration Technology  
Data Integrator and Application Adapter for Data  
Integration  
Informatica PowerCenter and PowerConnect Adapters

Real-Time Decision (RTD) Technology  
Real-Time Decision Server

Hyperion Business Intelligence Technology  
Essbase Plus  
Hyperion Interactive Reporting  
Hyperion SQR Production Reporting  
Hyperion Financial Reporting  
Hyperion Web Analysis  
Hyperion Planning Suite

**Endeca Business Intelligence**

Endeca Discovery Foundation for Oracle Applications

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Endeca Information Discovery Studio  
Endeca Information Discovery Integrator  
Endeca Server  
Endeca Text Enrichment  
Endeca Text Enrichment with Sentiment Analytics  
Endeca Web Acquisition Toolkit

**Exadata Storage Server  
Software**

Exadata Storage Server Software

**In-Memory**

TimesTen In-Memory Database for Exalytics  
Exalytics In-Memory Software  
Exalytics In-Memory Software for Oracle Hyperion  
Financial Management Plus

**Big Data Software**

Big Data Connectors  
Big Data SQL  
Big Data Spatial and Graph

**Insurance Policy  
Administration**

Oracle Insurance Policy Administration for Life and  
Annuity  
Oracle Insurance Calculation Engine for Life and Annuity  
Oracle Insurance New Business and Underwriting

**Enterprise Content  
Management**

Oracle Documaker Enterprise Edition  
Oracle Documaker Standard Edition  
Oracle Documaker Desktop  
Oracle Documaker Mobile  
Oracle Content Management for Oracle Documaker  
Oracle Insurance Docuflex  
Oracle Insurance Compliance Tracker  
Oracle Insurance IStream Publisher  
Oracle Insurance IStream Desktop

**Insurance Rating**

Oracle Insurance Insbridge Enterprise Rating  
Oracle Insurance Data Capture

**Insurance Product Management**

Oracle Insurance Product Configuration  
Insurance Agency  
Oracle Insurance General Agent  
Oracle Insurance Data Exchange for Service Providers  
Insurance Business Intelligence  
Oracle Insurance Performance Insights for General Insurance

**MySQL**

MySQL Enterprise Edition (1-4 socket server) - Server Perpetual  
MySQL Enterprise Edition (5+ socket server) - Server Perpetual  
MySQL Cluster Carrier Grade Edition (1-4 socket server) - Server Perpetual  
MySQL Cluster Carrier Grade Edition (5+ socket server) - Server Perpetual

**ANEXO 1:**

<b>Service Group</b>	<b>ACS for Software</b>
<b>Advanced Support Assistance</b>	<b>Oracle ACS Assistance on Critical Service Requests</b>
<b>Business Critical Assistance</b>	<b>Leveraged Assistance on Service Requests</b>
	<b>Oracle ACS Business Critical Assistance</b>
<b>Solution Support Center</b>	<b>Oracle ACS Focused Assistance on Service Requests</b>
	<b>Oracle ACS Solution Support Center</b>
<b>Business Critical Assistance and Solution Support Center</b>	<b>Oracle ACS Proactive Oracle Software Advice (*)</b>
<b>Advanced Support Assistance and Business Critical Assistance and Solution Support Center</b>	<b>ACS Customer Portal (*)</b>
<b>Assisted Services</b>	<b>Oracle ACS Software Configuration Assessment (*)</b>
	<b>Oracle ACS Software Performance Assessment (*)</b>
	<b>Oracle ACS Patch Assessment (*)</b>
	<b>Oracle ACS Patch Strategy Review (*)</b>
	<b>Oracle ACS Software Configuration Assessment for Middleware (*)</b>
	<b>ACS Standby Assistance</b>
	<b>Oracle Support Activity Review</b>
	<b>Oracle ACS Build Review (*)</b>
	<b>Oracle ACS CEMLI Catalog Services (*)</b>
<b>Oracle ACS CEMLI Performance Check Review (*)</b>	

	<p>Oracle ACS Delta Sizing Review (*)</p> <p>Oracle ACS Design Review (*)</p> <p>Oracle ACS End User Survey Diagnostic (*)</p> <p>Oracle ACS Jumpstart (*)</p> <p>Oracle ACS Production Assessment (*)</p> <p>Oracle ACS Upgrade Performance Tuning (*)</p>
<p><b>Fixed Scope Services (Production Readiness / Production Optimization)</b></p>	<p>Oracle ACS Standard System Installation</p> <p>Oracle ACS Standard Software Installation and Configuration</p> <p>Oracle ACS Preproduction Readiness Review</p> <p>Oracle ACS Configuration Review and Recommendations</p> <p>Oracle ACS High Availability Review and Recommendations (*)</p> <p>Oracle ACS Capacity Planning Review and Recommendations (*)</p>
<p><b>Fixed Scope Services (Production Readiness / Production Optimization)</b></p>	<p>Oracle ACS Advanced Support Knowledge Workshop</p> <p>Oracle ACS Performance Review and Recommendations</p> <p>Oracle ACS Go-Live Support</p> <p>Oracle ACS Production Diagnostic Review and Recommendations</p> <p>Oracle ACS Patch Review and Installation</p> <p>Oracle ACS System Relocation</p> <p>Oracle ACS Backup and Recovery Review</p> <p>Oracle ACS Connectivity Setup (*)</p> <p>Oracle ACS Supportability Planning and Design</p> <p>Oracle ACS Supplemental Resources - Technical Account Manager I</p> <p>Oracle ACS Supplemental Resources - Technical Account Manager II</p> <p>Oracle ACS Supplemental Resources - Sr Advanced Support Engineer</p> <p>Oracle ACS Supplemental Resources - Advanced Support Engineer</p> <p>Oracle ACS Supplemental Resources - Sr Data Center Engineer</p> <p>Oracle ACS Supplemental Resources - Data Center Engineer</p> <p>Oracle ACS Premier Support Qualification</p> <p>Oracle ACS Security Review and Recommendations</p> <p>Oracle ACS Software Lifecycle Plan Review (*)</p> <p>Oracle ACS Private Cloud Database Provisioning and Readiness Pack</p>

<b>Oracle ACS Security Design and Hardening Pack</b>
<b>Oracle ACS Database Security Review Pack</b>
<b>Oracle ACS Platform Provisioning and Readiness Pack</b>
<b>Oracle ACS Platform Consolidation and Migration Pack (*)</b>
<b>Oracle ACS Advanced Database Support (*)</b>
<b>Oracle ACS Modernization and Upgrade Roadmap</b>
<b>Oracle ACS Standard System De-Installation</b>
<b>Oracle ACS Upgrade Assurance for Oracle Database</b>
<b>Oracle ACS Upgrade Support for Oracle Database</b>
<b>Oracle ACS Workload Planning and Design</b>
<b>Oracle ACS Transition Services (Delivery Local ou Remoto ou Local/Remoto)</b>

<b>Engineered Systems Services</b>	<b>Oracle ACS Exadata Patching Service (*)</b>
	<b>Oracle ACS Exadata Monitoring Service (*)</b>
	<b>Oracle Exadata Installation Service</b>
	<b>Oracle Exadata Start-Up Pack</b>
	<b>Oracle Exadata Configuration Service</b>
	<b>Oracle Exadata Production Support Readiness</b>
	<b>Oracle Exadata Quarterly Patch Deployment Service</b>
	<b>Oracle Exalogic Start-UP Pack</b>
	<b>Oracle Exalogic Installation Service</b>
	<b>Oracle Exalogic Configuration Service</b>
	<b>Oracle Exalogic Production Support Readiness</b>
	<b>Oracle Exalogic Quarterly Patch Deployment Service</b>
	<b>Oracle SuperCluster Start-UP Pack</b>
	<b>Oracle SuperCluster Installation Service</b>
	<b>Oracle SuperCluster Configuration Service</b>
	<b>Oracle SuperCluster Production Support Readiness</b>
	<b>Oracle SuperCluster Quarterly Patch Deployment Service</b>
	<b>Oracle Exalytics Start-UP Pack</b>
	<b>Oracle Exalytics Installation Service</b>
	<b>Oracle Exalytics Configuration Service</b>
	<b>Oracle Exalytics Production Support Readiness</b>
	<b>Oracle Exalytics Quarterly Patch Deployment Service</b>
	<b>Oracle Big Data Appliance Start-UP Pack</b>
	<b>Oracle Big Data Appliance Installation Service</b>
	<b>Oracle Big Data Appliance Configuration Service</b>
	<b>Oracle Big Data Appliance Production Support Readiness</b>
	<b>Oracle Big Data Appliance Quarterly Patch Deployment Service</b>
	<b>Oracle Zero Data Loss Recovery Appliance Installation Service</b>
	<b>Oracle Zero Data Loss Recovery Appliance Configuration Service</b>
	<b>Oracle Zero Data Loss Recovery Appliance Production Support Readiness</b>
<b>Oracle Zero Data Loss Recovery Appliance Quarterly Patch Deployment Service</b>	

Lifecycle Support Services	Oracle ACS Performance Tuning and Benchmarking Service
	Oracle ACS Migration Service
	Oracle ACS Consolidation Planning Service
	Oracle ACS Load Testing and Analysis Service
Advanced Monitoring and Resolution	Oracle Advanced Monitoring for Oracle E-Business Suite
	Oracle Advanced Monitoring for Siebel
	Oracle Advanced Monitoring for Engineering Systems
	Oracle Advanced Monitoring for WebLogic
	Oracle Advanced Monitoring for Oracle Database/RAC
	Oracle Advanced Monitoring for SOA Suite
	Oracle Advanced Monitoring for Hyperion
	Oracle Advanced Monitoring for Oracle Solaris
	Oracle Advanced Monitoring for Oracle Virtual Machine
	Oracle Advanced Monitoring for Oracle Fusion Middleware
	Oracle Advanced Monitoring for Oracle Fusion Applications
	Oracle Advanced Monitoring & Resolution for Oracle E-Business Suite
	Oracle Advanced Monitoring & Resolution for Siebel
	Oracle Advanced Monitoring & Resolution for Engineering Systems
	Oracle Advanced Monitoring & Resolution for WebLogic
	Oracle Advanced Monitoring & Resolution for Oracle Database/RAC
	Oracle Advanced Monitoring & Resolution for SOA Suite
	Oracle Advanced Monitoring & Resolution for Hyperion
	Oracle Advanced Monitoring & Resolution for Oracle Solaris
	Oracle Advanced Monitoring & Resolution for Oracle Virtual Machine
Advanced Monitoring and Resolution	Oracle Advanced Monitoring & Resolution for Oracle Fusion Middleware
	Oracle Advanced Monitoring & Resolution for Oracle Fusion Applications
	Oracle Advanced Database Support – Fault Monitoring
	Readiness and Extension Services for Oracle Platinum Services – Engineered Systems (*)

<p><b>Readiness and Extension Services for Oracle Platinum Services</b></p>	<p><b>Readiness and Extension Services for Oracle Platinum Services – Exalogic (*)</b></p>
	<p><b>Readiness and Extension Services for Oracle Platinum Services – Exalytics (*)</b></p>
	<p><b>Readiness and Extension Services for Oracle Platinum Services – SuperCluster (*)</b></p>
	<p><b>Readiness and Extension Services for Oracle Platinum Services - M9000 (*)</b></p>
	<p><b>Readiness and Extension Services for Oracle Platinum Services - Zero Data Loss Recovery Appliance (*)</b></p>
<p><b>Serviços Anuais* (Annual Services)</b></p>	<p>Oracle ACS Business Help Desk for Software as a Service (“SaaS”)</p>
	<p>Oracle ACS Critical Process Management for Software as a Service (“SaaS”)</p>
	<p>Oracle ACS Engineered Systems Incremental Patch Deployment for Oracle Platinum Service</p>
	<p>Oracle ACS Engineered Systems Quarterly Patch Deployment</p>
	<p>Oracle ACS Extensions and Integrations Support for Software as a Service (“SaaS”)</p>
	<p>Oracle ACS Managed Identity Cloud Service</p>
	<p>Oracle ACS Managed Security Operation Center for Cloud</p>
	<p>Oracle ACS Regression Testing Services for Software as a Service (“SaaS”)</p>
	<p>Oracle ACS Solution Support Center Connected (“SSCC”)</p>
<p>Serviços para IaaS ou PaaS ou SaaS Oracle</p>	<p>Oracle ACS Technology Cloud Transition Service for Oracle ACS Applications Unlimited</p>
	<p>Oracle ACS Managed Applications Unlimited on Oracle ACS Technology Cloud Service</p>
	<p>Oracle ACS Managed Applications Unlimited Non-Production Service on Oracle ACS Technology Cloud</p>
	<p>Oracle ACS Managed Applications Unlimited on Oracle ACS Technology Cloud</p>
	<p>Oracle ACS Managed Cloud Helpdesk for Applications Unlimited</p>

Oracle ACS Managed Cloud for Financial Services Applications on Oracle ACS Technology Cloud
Oracle ACS Managed Cloud for Life Sciences Warehousing Platform on Oracle ACS Technology Cloud
Oracle ACS Managed Database Cloud Service
Oracle ACS Managed Java Cloud Service
Oracle ACS Managed SOA Cloud Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Database Encryption Service for Oracle ACS IaaS
Oracle ACS Managed Security Database Encryption Service for Oracle ACS PaaS
Oracle ACS Managed Security Services for Oracle ACS Technology Cloud
Oracle ACS Managed Identity Cloud Service
Oracle ACS Managed Security Operations Center for Cloud
Oracle ACS Managed Security Web Application Firewall Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Vulnerability Assessment Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Database Vault Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security File Integrity Monitoring Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Data Masking Service for Oracle ACS Technology Cloud
Oracle ACS Managed SOA Cloud Service for Oracle ACS Technology Cloud
Oracle ACS Managed Security Database Audit Service for Oracle ACS Technology Cloud
Oracle ACS Mission Critical Support for SaaS
Oracle ACS Business Help Desk for SaaS

	Oracle ACS Extensions and Integrations Support for SaaS
	Oracle ACS Regression Testing Services for SaaS
	Oracle ACS Critical Process Management for SaaS


**ANEXO 2:**

Service Group	OCS for Software
Assisted Services	Oracle OCS Backup and Recovery Assessment
	Oracle OCS OEM Alerts Assessment
	Oracle OCS Software Configuration Assessment
	Oracle OCS Software Performance Assessment
	Oracle OCS Patch Assessment
	Oracle OCS Software Configuration Assessment for Middleware
	Oracle OCS Support Activity Review
	Oracle OCS Migration Factory Implementation
	Oracle OCS Enterprise Manager Configuration Setup
	Oracle OCS Enterprise Solution Management
	Oracle OCS Implementation Advisory
Oracle OCS Infrastructure Implementation Support	

O (\*) expressa que o serviço foi descontinuado ou substituído. Neste sentido, os serviços que possuem (\*) não estarão disponíveis para futuros contratos, entretanto, foram mantidos como referência para contratos em vigor.

**VALIDADE DESTA CERTIDÃO 180 (CENTO E OITENTA) DIAS**

São Paulo, 11 de dezembro de 2025.

Assinado digitalmente por:  
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## MANIFESTO DE ASSINATURAS



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Esse documento foi assinado pelos seguintes signatários nas datas indicadas (Fuso horário de Brasília):

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